GENERAL

1. **What is Smartplay Dock App?**

   The concept of Smartplay Dock app is to mount your phone on vehicle infotainment system using smartphone dock and seamlessly access easy audio controls & smartphone functions with lesser driver distraction.

2. **How to use this app?**

   Connect the smartphone with the compatible infotainment system present in Maruti Suzuki vehicle.

   You can use the app by tapping on different tabs i.e. Media (control your in-vehicle audio system), Contacts, Navigation and Assist (if available).

   Smartplay Dock has two modes of usage: Dock and Undock mode.

   Dock mode works in landscape orientation while Undock mode works in portrait orientation.

   While driving, the app goes to landscape orientation for a better & safer user experience.

3. **Is the app usage dependent on smartphone dock?**

   MGA provided smartphone dock is recommended to be used for a safe and enhanced experience.

4. **What is the preliminary requirement for using this app?**

   Bluetooth pairing with Maruti Suzuki compatible audio is the preliminary requirement to use the app features.

5. **Which all Maruti Suzuki models are compatible with this app?**

   Refer to Maruti Suzuki website to check the list of vehicles having audio compatible with Smartplay Dock app.

6. **Can this app be used without Maruti Suzuki Infotainment system?**

Yes, limited functionality may work i.e. Bluetooth music, calling, messaging and navigation.

7. Does the Smartplay Dock app require internet to function?

The app needs internet for authentication, online music and navigation services.

8. Who all can download the app and use?

The app can be downloaded from Google Play Store and Apple App Store. Any registered Maruti Suzuki vehicle owner (with compatible Infotainment system) can use the complete app features. However, any user can experience the app in guest mode with limited features.

9. How do I know if my app is connected with vehicle or not?

An icon on app Home Screen updates the user about the current status of vehicle-app connection. If the vehicle-app connection is inactive, the icon is grey.

If connection is established, then the icon color changes to white.