SUZUKI connect

ADVANCED TELEMATICS SOLUTION

REFERENCE GUIDE

MARUTI SUZUKI

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Chapter 1 Before starting the Suzuki Connect App

1.1 Read this first

1.1.1 How to use this manual

This manual is a comprehensive guide detailing the step-by-step process for using the Suzuki Connect App. It guides you through all the connected features via the mobile App, Smartwatch and Alexa.

By reading this manual, you will gain insights into the features of Suzuki Connect App and essential precautions to be taken while using the App.

You will discover crucial safety warnings and important notes within this manual.

Note	Provides more specific and needful information.
Warning	Provides alert to safety concerns to prevent harm or accident.

You will also find these types of YouTube QR Code within this manual.

Scan the QR Code to get more detailed information for respective features.

1.1.2 Precautions

- The content of this manual is designed adhering to the information available as of November 2024.

- MARUTI SUZUKI INDIA LIMITED reserves the right to make changes in the available features at any time, without notice and without incurring any obligation to make the same or similar changes in previous version of Suzuki Connect device or system.

- All information in this manual is based on the latest product information available at the time of publication. Due to improvements or other changes, there may be discrepancies between information in this manual and your device or system.

- This manual is an informative guide; however, it is subject to certain terms and conditions, and privacy policy. For more details, *refer section 2.3.8*.

- The functionalities of the Suzuki Connect App depend on the network connectivity and radio communication; hence cases may arise when the operation may not work properly.

- The images in this document are subject to information and for illustration purpose only, which may vary based on the vehicle variant and may change in future.

- There may be changes in the Suzuki Connect App screen due to addition of new features in the future. So, for the latest updates refer to the website for updated user manual.

- If the vehicle is not turned on for 9 days or more, then certain operations may not work properly.

- It is your sole responsibility to visit the dealership when you are selling your vehicle so that the services and user details can be transferred or updated.

- The features available in Suzuki Connect App will vary based on vehicle model and variant.

- Alexa and Amazon devices and all related marks are trademarks of Amazon.com, Inc or its affiliates.

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1.2 About Suzuki Connect

1.2.1 Overview of Suzuki Connect

Suzuki Connect is an advanced telematics solution that offers connected car features. It helps you connect to your car, by offering a host of exciting features & information with a secure link.

You can operate various functions on your vehicle from any location via smartphone, or smartwatch, or Alexa. It ensures safety, security, and performance of your vehicle. The Suzuki Connect App provides vehicle alerts & notifications, Safety & Security, Trips & location & remote operation.

The Suzuki Connect App is supported in the following devices:

Smart Phone	Android	7.0 version & later
	iOS	14.0 version & later
Smart Watches	WatchOS	7.6 version or later
	WearOS	8.0 version or later

You can install the Suzuki Connect App from Google Play Store for Android users and from App Store for iPhone users.

The Suzuki Connect App services will be available for three years, starting from the day of delivery of the vehicle. After three years, payment may be required for the renewal of Suzuki Connect App services.

Note:

The minimum supported OS versions of the Smart Phone & Smart Watches may change in the future.

1.2.2 Compatible Vehicle Models

Model Name	Variant
Baleno	Zeta, Alpha
Brezza	Zxi+
Ertiga	Zxi, Zxi+
Grand Vitara	Delta, Zeta, Alpha, Zeta+, Alpha+
Fronx	Zeta, Alpha
XL6	Zeta, Alpha, Alpha+
Invicto	Zeta+, Alpha+
Swift	Vxi(O), Zxi, Zxi+
Dzire	Zxi, Zxi+

For more details, please visit the website: Maruti Suzuki Connect - Intelligent Telematics Technology

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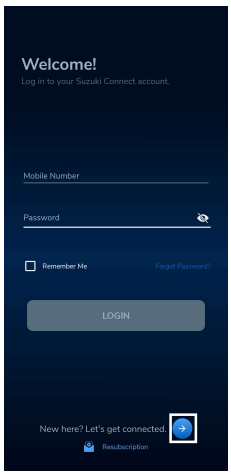
1.2.3 Service Enrolment

To use the Suzuki Connect features, you are required to submit KYC documents at the dealership. On completion, you will receive SMS with a link to download the Suzuki Connect App on your registered mobile number (entered in the KYC documents). After that, turn on the vehicle ignition in good network area within 10 days to activate your account.

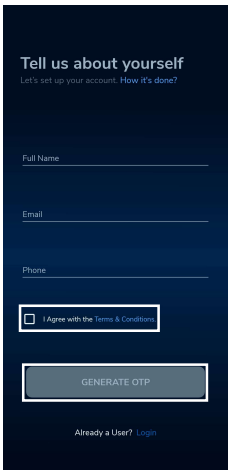
1.2.4 Installing and activating Suzuki Connect App

A) Installation Set-up

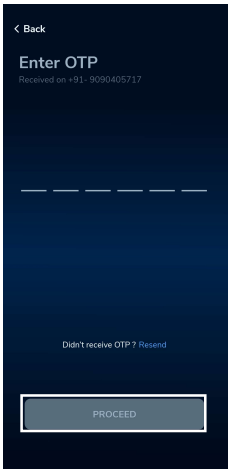
The Suzuki Connect App can be downloaded from Google Play Store or App Store. Open the Suzuki Connect App installed on your smartphone.



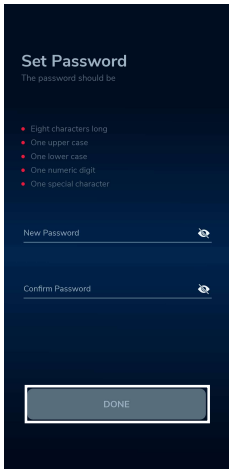
1) You must sign up if you are a first-time user. Tap on the blue arrow at the bottom of the screen.



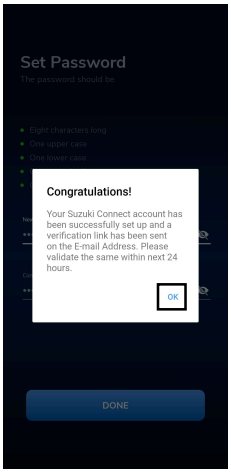
2) Enter your name, Email id and registered mobile number. Read the terms and conditions and tick the box if you agree them. Tap on GENERATE OTP.



3) Enter the OTP received on the registered mobile number and tap on PROCEED.

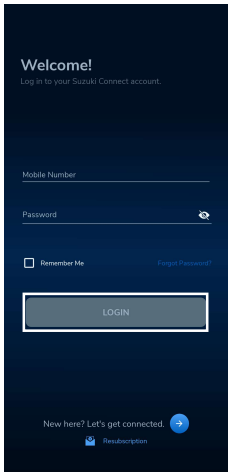


4) Set the password and enter again to confirm and tap on DONE.

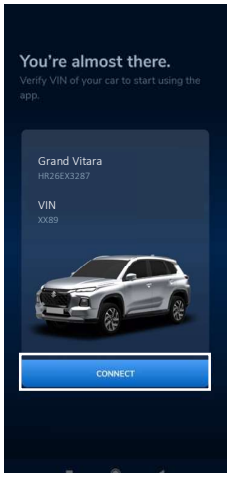


5) A success pop-up appears on the screen and an Email has been sent to your registered email for verification.

B) Login & Chassis No. (VIN) Verification

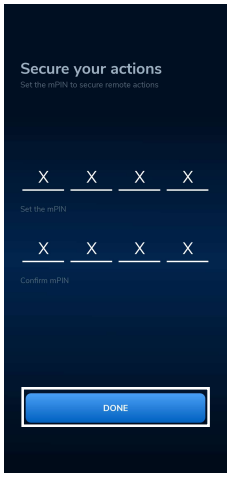


1) Enter the registered mobile number and your password and tap on LOGIN.



2) You will see your vehicle on the dashboard. Tap on CONNECT.

3) Enter the last 4 digits of your vehicle chassis number (VIN). Tap on VERIFY.



4) Set your mPIN and enter again to confirm. Tap on DONE.

5) You will be able to see your connected vehicle on the home screen of Suzuki Connect.

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Note:

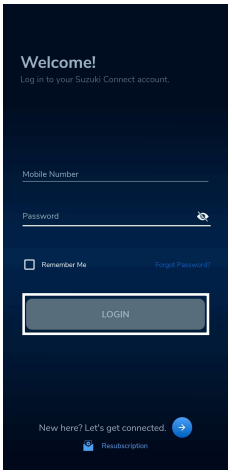
1) The mobile number entered during sign up must be same as per filled in the registration form. In case you have changed the mobile number *refer section 6.4*.

2) The Email verification link will be valid only for 24 hours.

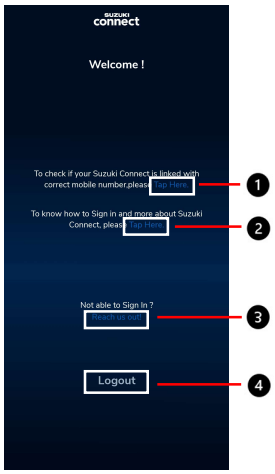
3) The owner of the vehicle (primary user) can add multiple users (guest user) for the same vehicle to view vehicle related information after logging into the App. Please *refer section 3.1* for better understanding.

1.2.5 Trouble in Login

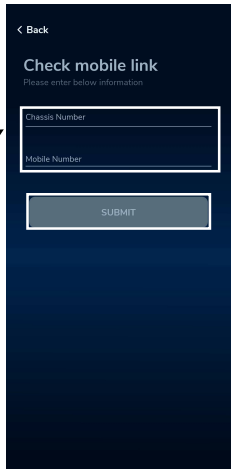
A) Unregistered User Login



1) Enter the registered mobile number and your password and tap on LOGIN.



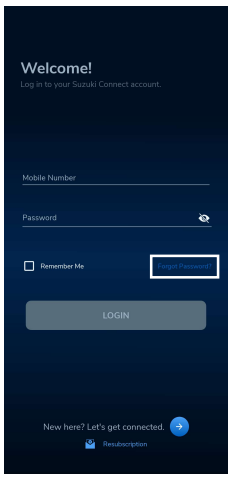
2) This screen appears when you have done your sign up with a different mobile number other than mobile number given for enrolment.



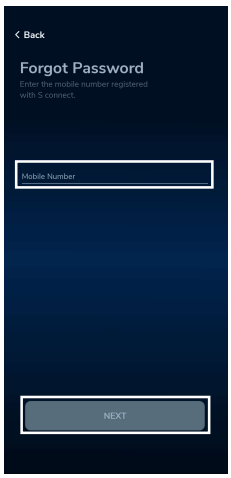
3) Enter your vehicle chassis number (VIN) and mobile number to check whether the entered number is associated with your chassis number or not.

1	Check mobile link	Verify the mobile number registered with your VIN.
2	YouTube tutorials	Refer to understand sign up process.
3	Customer care support	Contact customer care numbers
4	Logout	Logout of the App

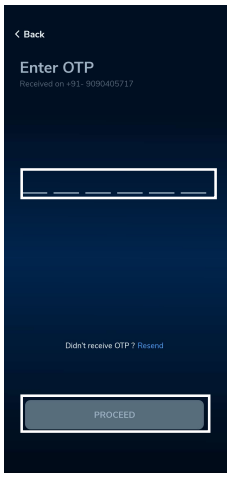
B) Forgot Password



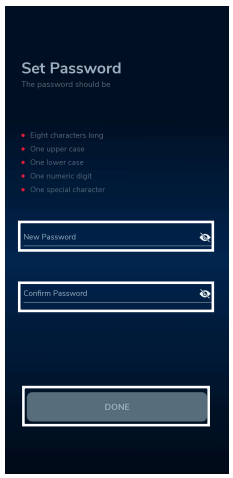
1) Open Suzuki Connect App installed on your smartphone and tap on "Forgot Password".



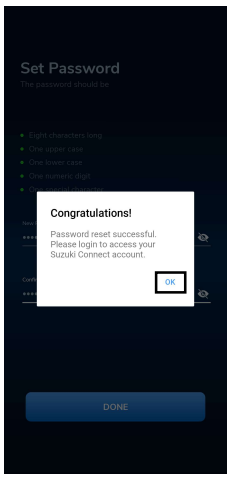
2) Enter your registered mobile number with Suzuki Connect and tap on "NEXT".



3) Enter the OTP received on your registered mobile number and tap on "PROCEED".



4) Set the new password and enter again to confirm and tap on "DONE".



5) A confirmation pop-up appears that your password has been reset and tap on OK.

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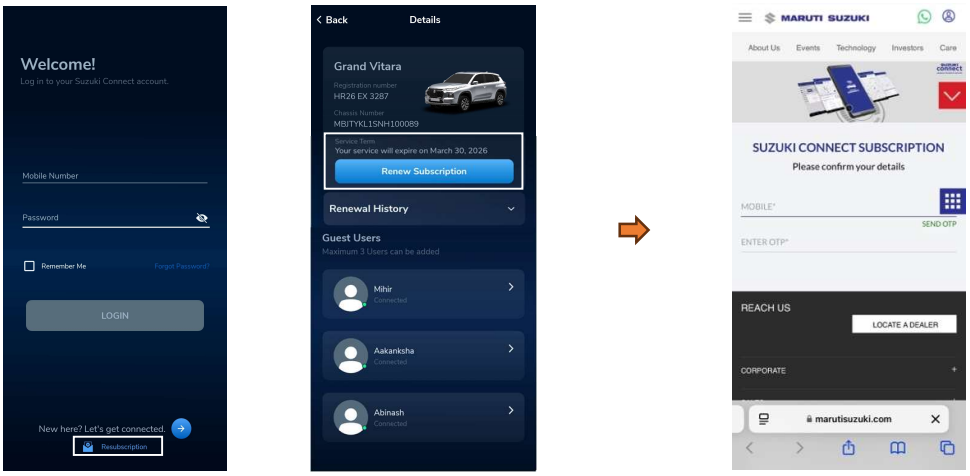
1.2.6 Resubscription

Resubscription/ renew subscription is currently available for Suzuki Connect accessory users only.



When you tap on Resubscription button available in login screen or Renew Subscription button available in View Details screen of Profile section, you will be landed on Suzuki Connect Subscription webpage, where you can extend your subscription period after entering valid details and paying appropriate subscription fee.

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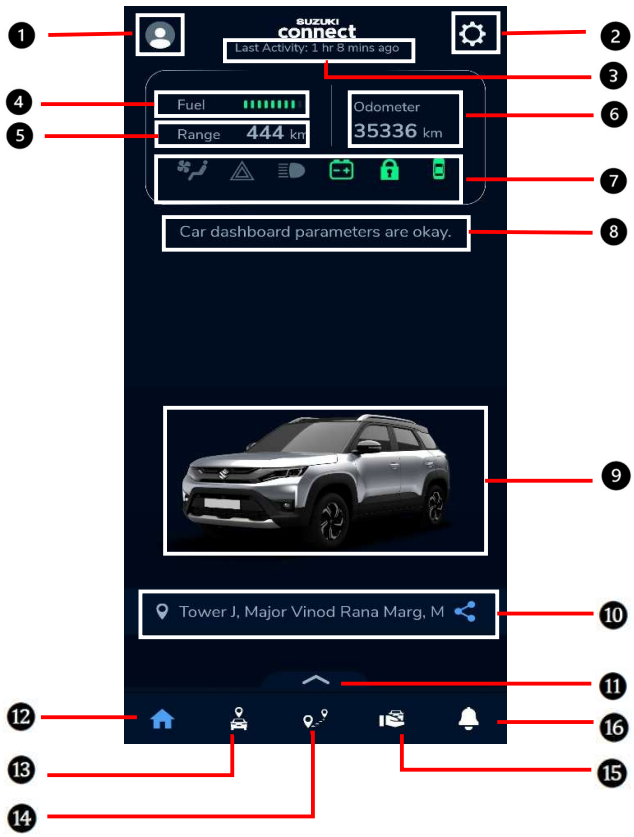
Chapter 2 How to use the Suzuki Connect App

2.1 Home screen

2.1.1 Description of the Home screen

When you start the Suzuki Connect App, the home screen will be displayed.



A) Functions

1	Profile Section	A screen where you can update your profile, check the car dashboard where you can see all the vehicles registered by you, add the emergency contacts, and add the guest user. *Refer Section 2.2 Profile*
2	Settings & Support	A screen where you can carry out various settings such as Account settings, Alert settings, etc. will be displayed. *Refer Section 2.3 Settings & Support*
3	Last Activity	It shows the time for last activity.
4	Vehicle status	The vehicle's remaining fuel is displayed.
5		The vehicle's range is displayed (not for CNG vehicle).
6		The vehicle's odometer reading is displayed.
7		The ON/Off status of vehicle's A/C, hazard light and headlight are displayed. The status of lead acid battery voltage, door lock status and door open/close status are displayed.
8		If there are any pending alerts, then it shows the status of pending alerts, else it shows that car parameters are okay.

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❾	Vehicle image	An image of the vehicle in use is displayed.
❿	Vehicle location	The current vehicle's location and an option to share the location are displayed.
⓫	Remote Operation	You can drag the arrow upwards to perform remote operations. *Refer Section 2.1.2 Remote Operations*
⓬	Home	The home screen will be displayed.
⓭	Location & Tracking	A screen where you can check the vehicle's current location. You can navigate to your vehicle, share the vehicle's location, create geofence, search destination and get the route till your searched destination. *Refer Section 2.4 Location & Tracking*
⓮	Trips	A screen where the details of all the completed trips is displayed including the trip statistics and driving score. The driving analysis section is also displayed. *Refer Section 2.5 Trips*
⓯	Services	A screen where parking booking option is displayed where you can search, book, and navigate to the parking location. *Refer Section 2.6 Services*
⓰	Notifications Feed	You can check the notification that have arrived. *Refer Section 2.7 Notifications Feed*

B) Detail of vehicle status parameter indicators

	Fuel percentage shown via green bars when the fuel level is above set threshold (set from alert settings by the user)
	Fuel percentage shown via red bars when the fuel level is below set threshold.
	The range of the vehicle when it is above set threshold.
	The range of the vehicle when it is below set threshold.
	A/C is off.
	A/C is on.
	Hazard lights are off.
	Hazard lights are on.
	Headlights are off.
	Headlights are on.
	Lead acid battery voltage is greater than or equal to 12 V.
	Lead acid battery voltage is less than 12 V.
	When the doors are not locked.
	When the doors are locked.
	When all the doors are closed.
	When doors are open.

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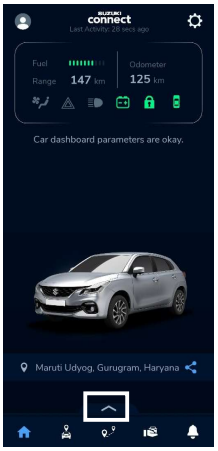
	Driver has unfastened the seatbelt.
	Driver has fastened the seatbelt.
	Power Window is closed.
	Power Window is open.
	Bonnet is closed.
	Bonnet is open.
	Sunroof is closed.
	Sunroof is open.

2.1.2 Remote Operations

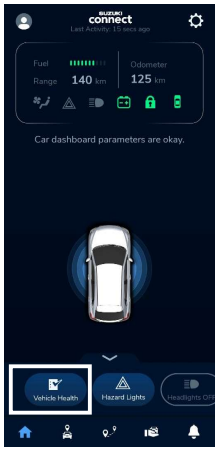
2.1.2.1 Vehicle Health

You can tap on the vehicle health option on the home screen to fetch your vehicle's health information. The detail for Airbag system, Brake system, Power train system and Steering system of your vehicle will be shown.

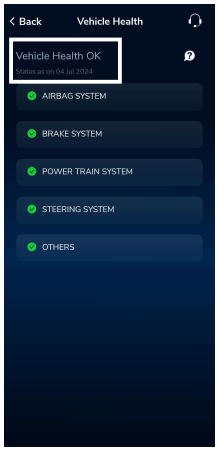
A) When vehicle health is good



1) Tap on the upward arrow on the home screen.

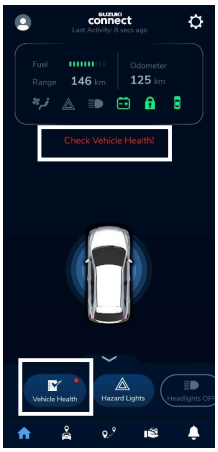


2) Select the vehicle health option.

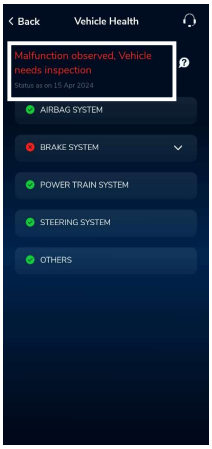


3) Vehicle health OK will be shown.

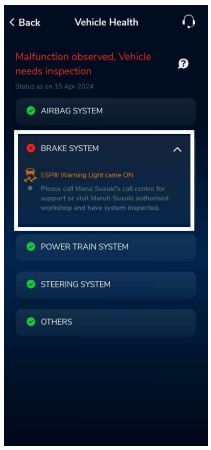
B) When vehicle health is bad



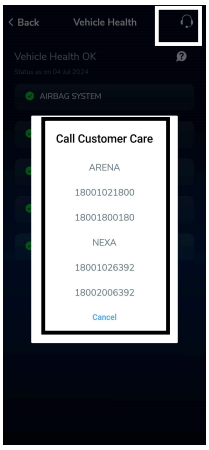
1) Tap on vehicle health option.



2) Malfunction observed, vehicle needs inspection will be displayed.



3) Tap on the option with red cross to check the details of malfunction.



4) Tap on the option on the top right corner to check the customer care number.

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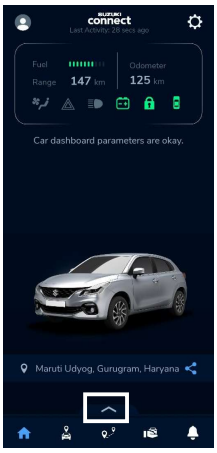
2.1.2.2 Hazard Lights

A) Hazard lights ON

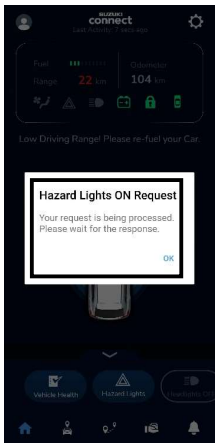
You can remotely turn ON the hazard lights of your vehicle for small instance to find where your vehicle is parked.



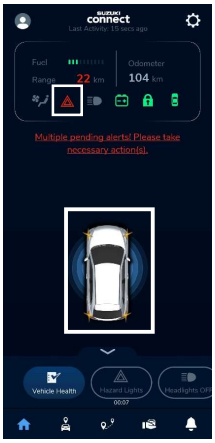
1) Tap on the upward arrow on the home screen.

2) Tap on hazard lights option on the home screen.

3) Enter your mPIN and tap on proceed.



4) A pop-up appears showing that your request has been accepted. Tap OK.

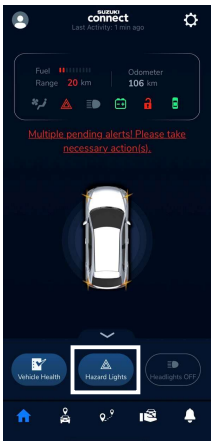


5) Your vehicle's hazard light will be turned on and the home screen in your App will be updated.

You will also receive a notification.

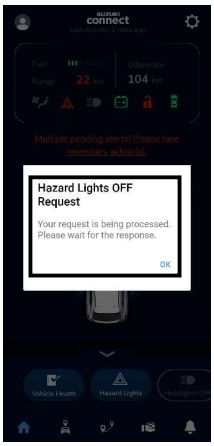
B) Hazard lights OFF

When ignition is off, you can remotely turn OFF the hazard lights of your vehicle.



1) Tap on hazard lights option on the home screen.

2) Enter your mPIN and tap on PROCEED.



3) A pop-up appears indicating that your request has been accepted. Tap OK.

Your vehicle's hazard light will be turned off and the home screen in your App will be updated. You will also receive a success notification.

Disclaimer: The content in this manual is subject to change & images shown are for illustration purposes. For details, refer section 1.1.2.

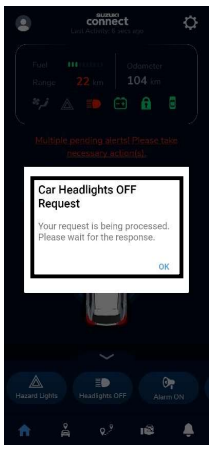
2.1.2.3 Headlights OFF

When vehicle ignition is off and you forgot to turn off the headlights, then you can switch off the headlights remotely. You will receive a notification indicating that the headlights are left on.

The home screen displays headlights icon in red colour and the headlights are shown as ON in the car's image.

1) Tap on the upward arrow on the home screen and select headlights OFF option.

2) Enter your mPIN and tap on PROCEED.



3) A pop-up appears indicating that your request has been accepted. Tap OK.

Your vehicle's headlights will be turned off and the home screen in your App will be updated. You will also receive a success notification.

Note:

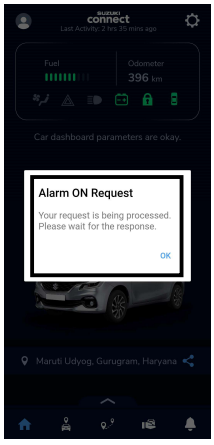
You cannot turn on your vehicle's headlight remotely from the App.

2.1.2.4 Alarm

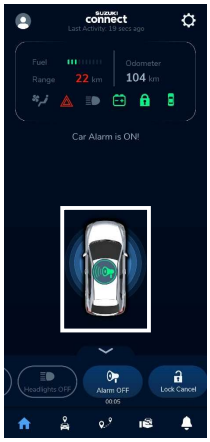
You can remotely turn ON the alarm of your vehicle for small instance to find where your vehicle is parked.

1) Tap on the upward arrow on the home screen and select Alarm ON option.

2) Enter your mPIN and tap on PROCEED.



3) A pop-up appears indicating that your request has been accepted. Tap OK.



4) Your vehicle's alarm will be turned on and the home screen in your App will be updated.

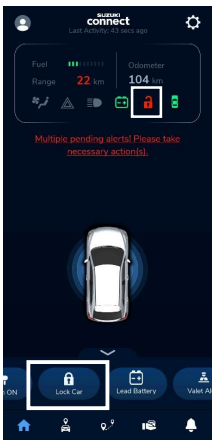
You will receive a notification. Once alarm is turned on, you can also turn off the alarm by selecting the Alarm OFF option.

Disclaimer: The content in this manual is subject to change & images shown are for illustration purposes. For details, refer section 1.1.2.

2.1.2.5 Lock/ Lock Cancel

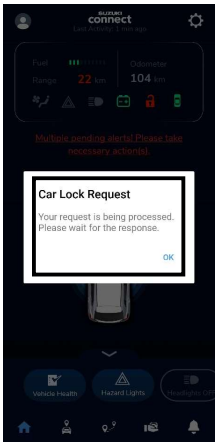
A) Remote Lock

When vehicle's ignition is off and you forget to lock your vehicle, then you can lock the doors remotely.

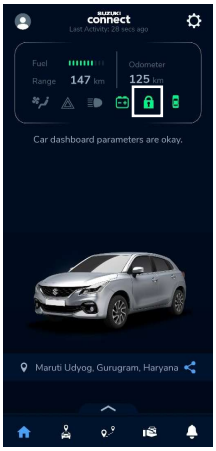


1) Tap on the upward arrow on the home screen and select Lock Car option.

2) Enter your mPIN and tap on PROCEED.



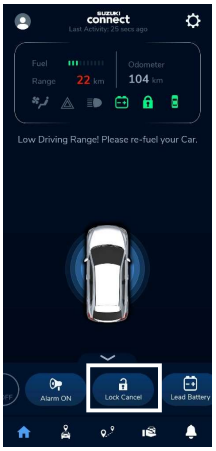
3) A pop-up appears indicating that your request has been accepted. Tap OK.



4) Your vehicle's door will be locked and the home screen in your App will be updated.

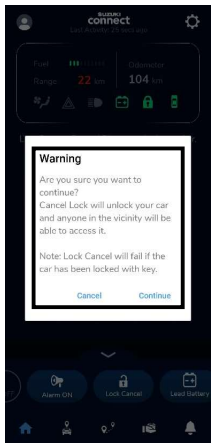
You will also receive a notification.

B) Remote Lock Cancel

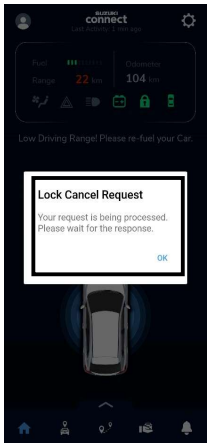


1) Tap on the upward arrow on the home screen and select Lock Cancel option.

2) Enter your mPIN and tap on PROCEED.



3) A warning pop-up will appear on the screen. Tap on Continue.



4) A pop-up appears indicating that your request has been accepted. Tap OK.

Your vehicle's door will be unlocked, and the home screen in your App will be updated. You will also receive a notification.

Warning:

While using remote lock operation from the Suzuki connect App, it is your responsibility to check if someone is inside your vehicle.

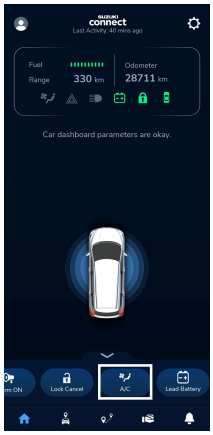
Note:

Remote lock cancel will only work when the vehicle's doors are locked through the App.

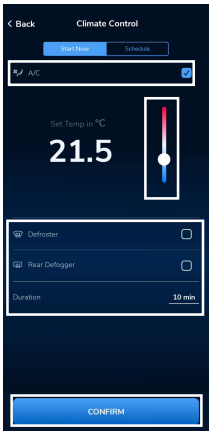
Disclaimer: The content in this manual is subject to change & images shown are for illustration purposes. For details, refer section 1.1.2.

2.1.2.6 Climate Control

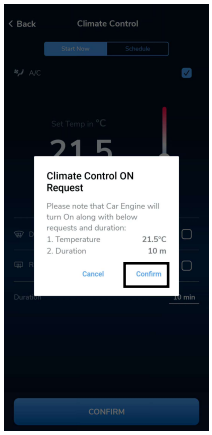
A) Remote A/C ON



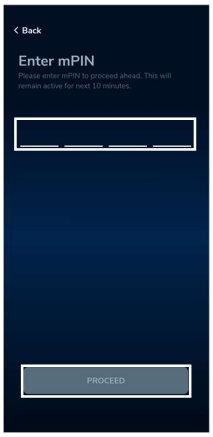
1) Tap on the remote drawer arrow and select A/C option.



2) On the Climate Control Start Now screen, select the desired temperature by sliding option and options such as A/C (by default selected), rear defogger and defroster by tapping on respective field; set the duration and tap on CONFIRM.



3) A confirmation pop-up will appear. Tap on CONFIRM

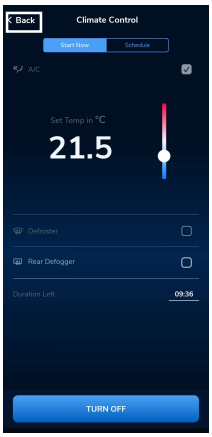


4) Enter your mPIN and tap on PROCEED.

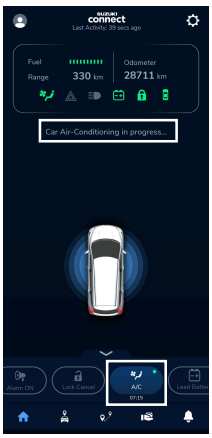
5) A popup will appear saying that your ON request has been accepted please wait for the response. Tap on OK.

6) "Remote action is Progress" text will come on screen and wait till you get the success notification.

7) When vehicle's A/C will get turned ON, you will receive a success notification, and the screen will get updated.



8) Tap on Back to visit your home screen.



9) In home screen, A/C status will get updated and "Car Air-Conditioning in progress." message will come. Also, a reverse timer is there to show the duration left from the set duration.

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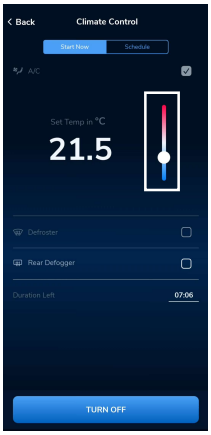
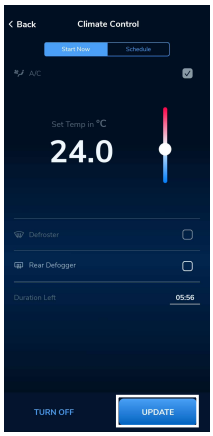
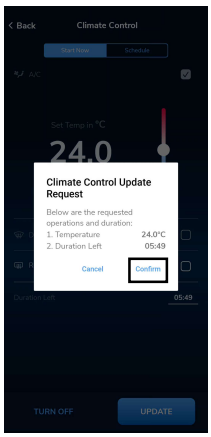
B) Update A/C Settings



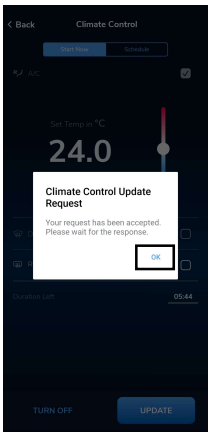
1) In the Climate Control Start Now screen, you can change the temperature, or rear defogger settings.



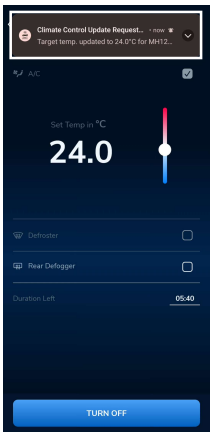
2) Tap on UPDATE to send the changed A/C settings to your car.



3) A pop-up appears indicating the change in your request. Tap Confirm.



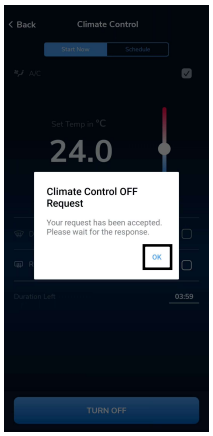
4) A popup will appear saying that your update request has been accepted please wait for the response. Tap on OK.



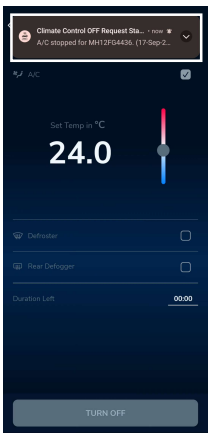
5) When A/C will get updated in your car, you will receive a success notification, and the screen will get updated.

C) Remote A/C OFF

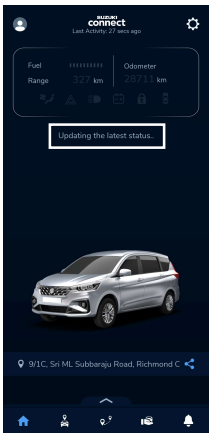
1) In the Climate Control Start Now screen, tap on TURN OFF to stop the running A/C in your car.



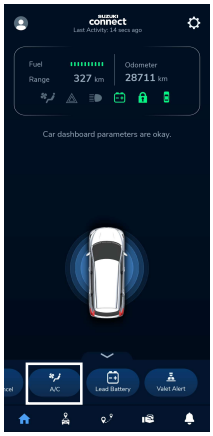
2) A popup will appear saying that your off request has been accepted please wait for the response. Tap on OK.



3) When A/C will get turned off in your car, you will receive a success notification, and the screen will get updated.



4) When go back to home screen, you might see this updating latest status screen which means App is fetching the latest data from your car.

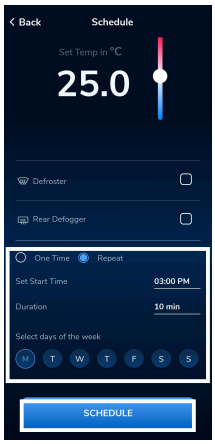


5) Your home screen with A/C status will get updated with the latest data available of your car.

Disclaimer: The content in this manual is subject to change & images shown are for illustration purposes. For details, refer section 1.1.2.

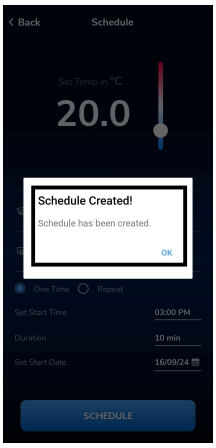
D) Climate Control Schedule

1) On the climate control screen, tap on Schedule tab.



2) Set the desired settings and tap on SCHEDULE.

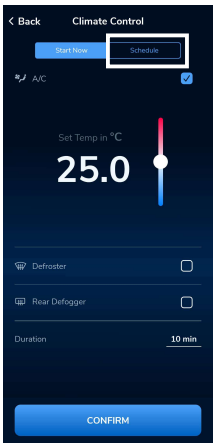
3) Enter your mPIN and tap on PROCEED.



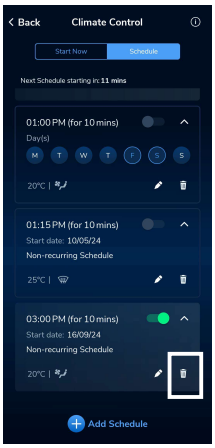
4) A confirmation pop-up appears on the screen.

A notification for climate control schedule request is received. You will receive the notification when your vehicle's A/C will be turned on as per the set schedule.

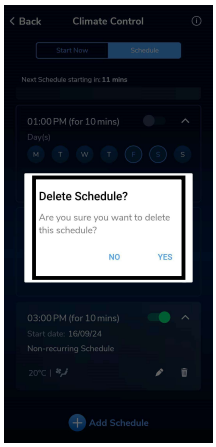
E) Delete Climate Control Schedule



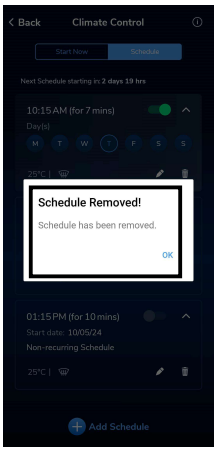
1) On the climate control screen, select the schedule tab.



2) Tap on the delete icon for the schedule you wanted to delete.



3) A confirmation pop-up appears. Tap on YES.



4) A pop-up will appear. Tap on OK.

Warning:

Please avoid usage of climate control feature when your vehicle is parked in public places or enclosed area, passengers are inside vehicle and vehicle is under service at dealership. It is recommended to use this feature when essential & about to start your journey.

Note:

You can add maximum 5 schedules for climate control.

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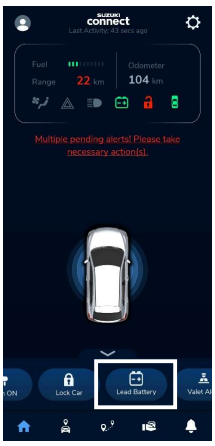
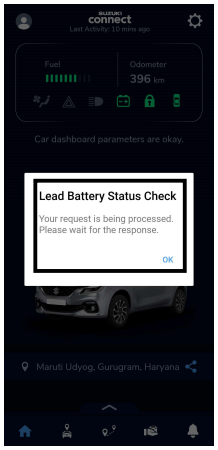
2.1.2.6 Lead acid battery

You can check the lead acid battery voltage from the App.

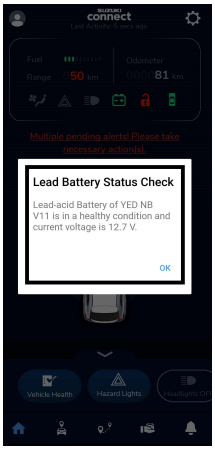


1) Tap on the upward arrow on the home screen and select Lead Battery option.

2) Enter your mPIN and tap on PROCEED.



3) A pop-up appears indicating that your request has been accepted. Tap OK.

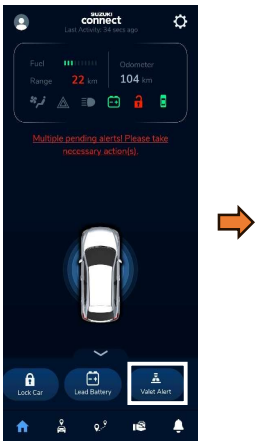


4) You will receive a pop-up with the lead acid battery voltage.

You will receive a notification with the lead acid battery voltage.

2.1.2.8 Valet Alert

When you hand over your vehicle to your friend or relative or driver, you can configure the settings for valet alert and receive notifications.



Tap on the upward arrow on the home screen and select Valet Alert option.

Set the driving boundary and speed by dragging the slider. You can also set the monitoring time and tap on the toggle button to turn it ON.

Whenever any of the settings set by you for valet are breached then you will receive the notification.

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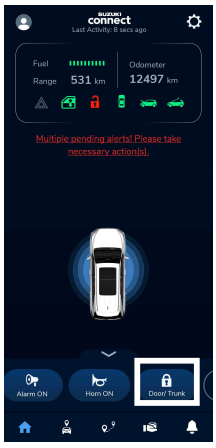
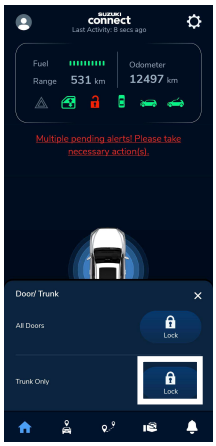
2.1.2.9 Trunk

A) Remote Trunk Lock

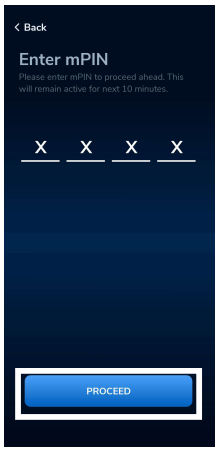
When vehicle's ignition is off and you forget to lock the trunk, the home screen displays lock status as unlocked in red colour. You will receive a notification.



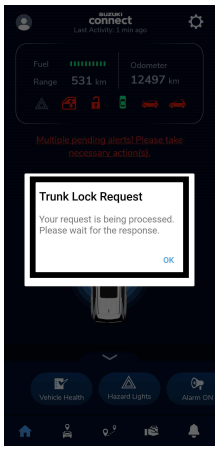
1) Tap on the upward arrow on the home screen and select Door/Trunk option.



2) Tap on Lock option.



3) Enter your mPIN and tap on PROCEED.



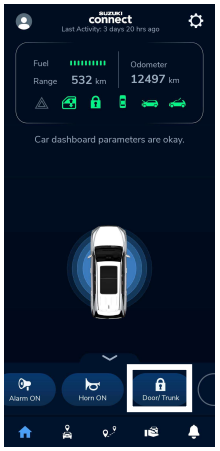
4) A pop-up appears indicating that your request has been accepted. Tap OK.

Your vehicle's trunk will be locked, and you will receive a notification. The home screen will also get updated.

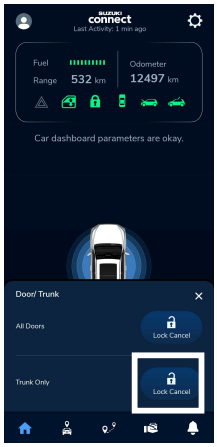
Note:

The lock status is locked and green in colour only when all the vehicle's door and trunk are locked.

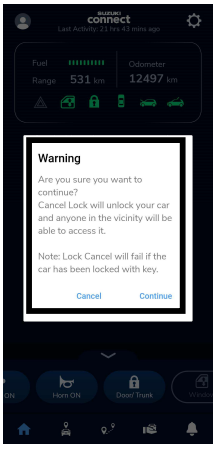
B) Remote Trunk Lock Cancel



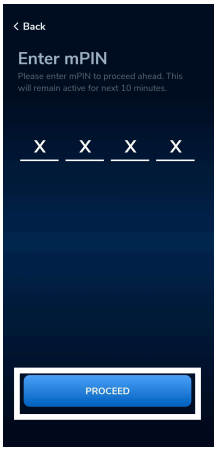
1) Tap on the upward arrow on the home screen and select Door/Trunk option.



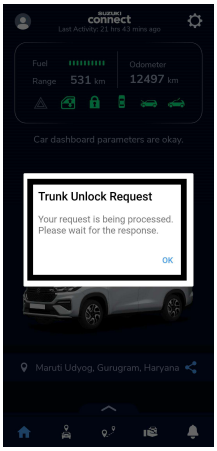
2) Tap on Lock Cancel option.



3) A warning pop-up will appear on the screen. Tap on Continue.



4) Enter your mPIN and tap on PROCEED.



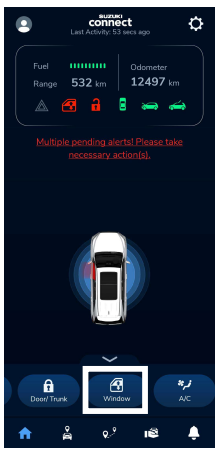
5) A pop-up appears indicating that your request has been accepted. Tap OK.

Your vehicle's trunk will be unlocked, and you will receive a notification. The home screen also gets updated and displays lock status as unlocked with red colour.

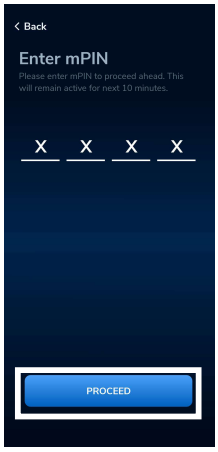
Disclaimer: The content in this manual is subject to change & images shown are for illustration purposes. For details, refer section 1.1.2.

2.1.2.10 Power window

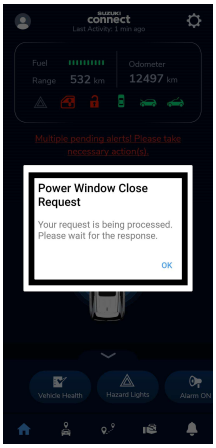
When vehicle's ignition is off and you forget to close your window glass, the home screen displays power window status as open in red colour. You will also receive a notification.



1) Tap on the upward arrow on the home screen and select Window option.



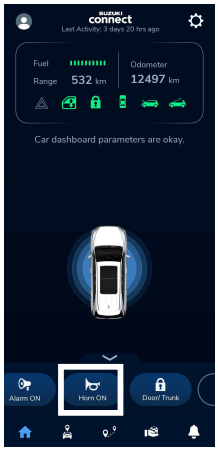
2) Enter your mPIN and tap on PROCEED.



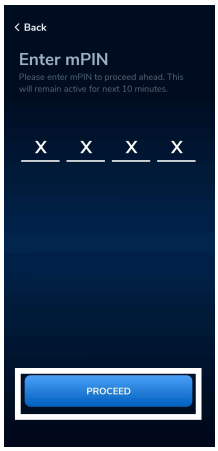
3) A pop-up appears indicating that your request has been accepted. Tap OK.

Your vehicle's power window will be closed, and you will receive a notification. The home screen will also get updated with the power window status as closed in green colour.

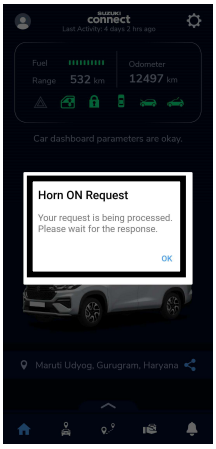
2.1.2.11 Horn



1) Tap on the upward arrow on the home screen and select Horn ON option.



2) Enter your mPIN and tap on PROCEED.



3) A pop-up appears indicating that your request has been accepted. Tap OK.

Your vehicle's horn will be turned on and you will also receive a notification.

Note:

1) You can only perform the above remote operations when your vehicle is ignition off.

2) The vehicle keys must be outside the vehicle for some of the remote operation.

3) The remote operations - trunk (section 2.1.2.9), power window (section 2.1.2.10) and horn (section 2.1.2.11) are only available in Invicto vehicle.

4) The climate control feature (section 2.1.2.6) is applicable to specific vehicle model for automatic variant (AT).

Disclaimer: The content in this manual is subject to change & images shown are for illustration purposes. For details, refer section 1.1.2.

5) The power window remote operation will be enabled only if windows are left opened. You cannot open power windows remotely from the App.

6) You may get a failure notification for the remote operations in the following situations:

a) If the ignition is ON before the completion of the remote operation.

b) your phone's network connectivity is not good.

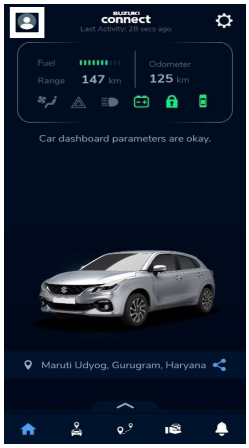
c) your vehicle is in no network area.

2.2 Profile

Under the profile screen, you can edit your profile, check the registered car details, and add emergency contacts.

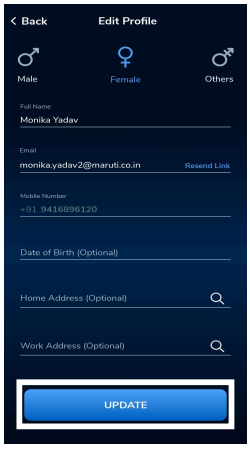
2.2.1 User Profile

A) Update Profile Information



1) On the home screen, click on profile option.

2) Click on Edit option to update your profile.



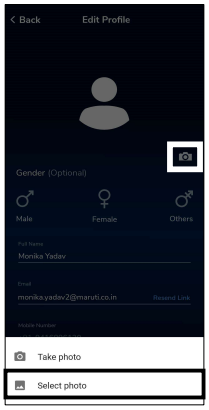
3) Edit the required information: gender, Name, Email, date of birth, home address, work address and click on Update.

Note:

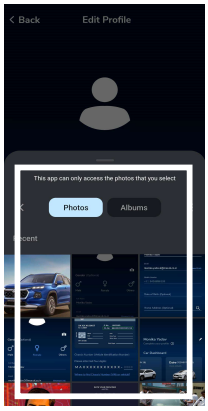
You cannot update the mobile number from Suzuki Connect App (*Refer Section 6.4 Mobile Number update*).

B) Upload Profile Photo

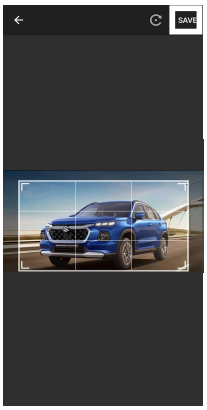
1) Click on Edit option to update your profile.



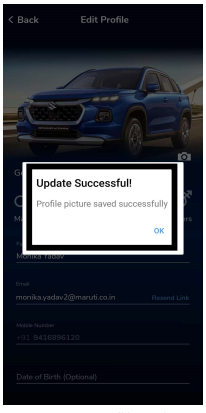
2) Tap on camera option & then you can either take photo directly or tap on select photo.



3) You can select photo from your photo's gallery.



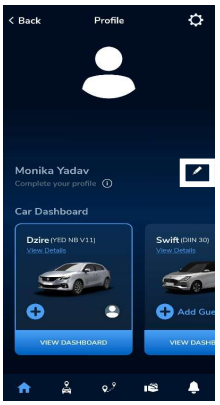
4) Select the desired area and click on save.



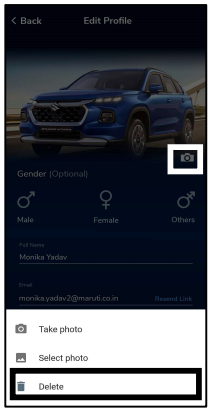
5) Your profile photo will be updated successfully.

Disclaimer: The content in this manual is subject to change & images shown are for illustration purposes. For details, refer section 1.1.2.

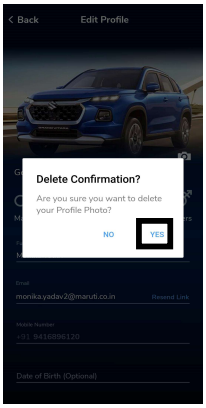
C) Delete Profile Photo



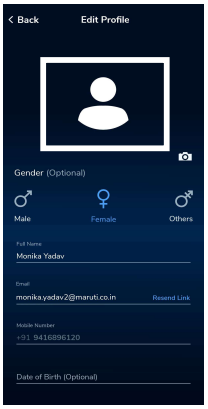
1) Click on Edit option to update your profile.



2) Tap on camera option & then click on delete.

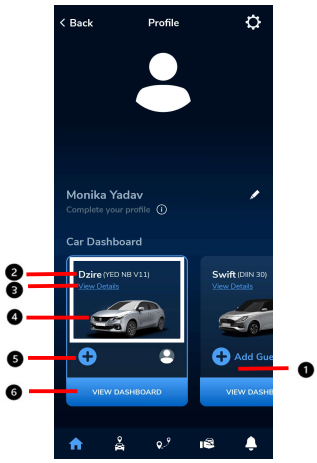


3) Click on Yes.

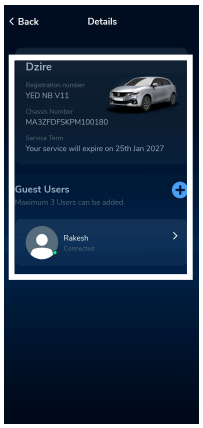


4) Your profile photo is deleted.

2.2.2 Car Details



Options available under "Car Dashboard".



On tapping on "View Details", you will see these details.

On tapping on "View Dashboard", you will land on the "Home" page of the selected vehicle.

1	To check all the vehicles registered on your mobile, slide to the right.
2	The name of the registered vehicle is shown.
3	On taping "View Details" option, the registration number, chassis number, service term, option to add guest user and list of guest users for the selected vehicle are displayed.
4	The image of the registered vehicle is shown.
5	You can invite a guest user by using the "+/Add Guest" option. The invited guests are also shown (*Refer Section 3.1 Providing access to multiple users*).
6	On taping "View Dashboard" option, you will be directed to the home page of the selected vehicle.

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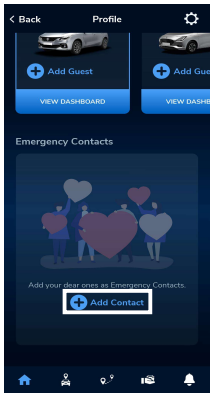
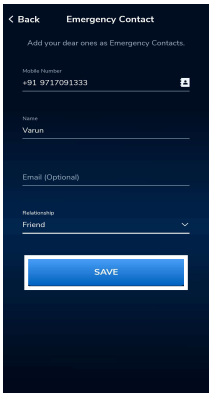
2.2.3 Emergency Contacts

Your emergency contacts will receive the alerts for tow away, intrusion and emergency via Email and SMS.

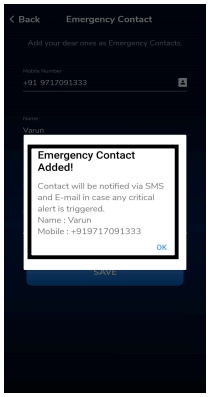
A) Add Emergency Contact



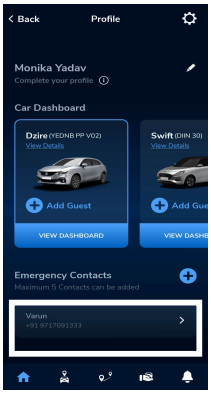
1) On scrolling up, you can click on "+ add contact".



2) Fill the mobile number, name, Email (optional) and relationship of your emergency contact and click on save button.



3) The pop-up will show the details. Click "OK".



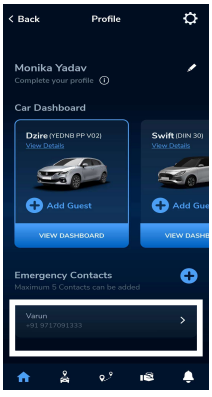
4) All the emergency contacts added by you are listed.

Note:

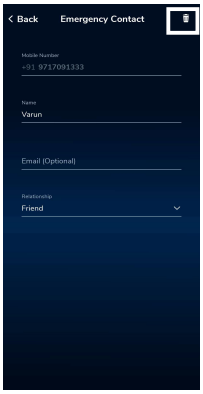
1) If you have added a contact as your guest user for any of your registered vehicle, then that contact cannot be added as an emergency contact.

2) You can add maximum 5 users as your emergency contacts.

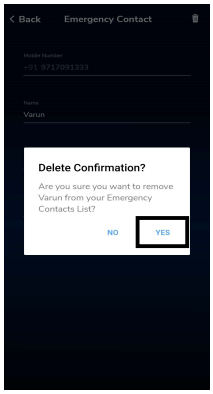
B) Delete Emergency Contacts



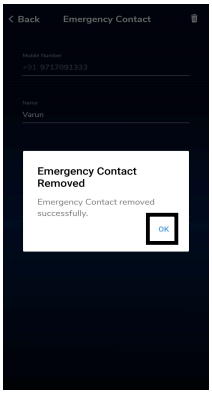
1) Tab on the emergency contact you want to delete.



2) Click on the delete icon.



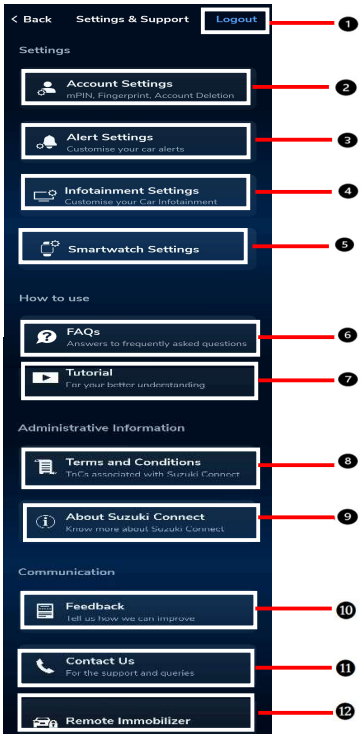
3) Tap on YES.



4) Tap on OK.

Disclaimer: The content in this manual is subject to change & images shown are for illustration purposes. For details, refer section 1.1.2.

2.3 Settings & Support



1	Logout	You can logout from the Suzuki Connect App. *Refer Section 2.3.1 Logout*
2	Account Settings	You can reset your mPIN, enable faceID/ fingerprint access and delete account. *Refer Section 2.3.2 Account Settings*
3	Alert Settings	You can configure the alert notification for various functions. *Refer Section 2.3.3 Alert Settings*
4	Infotainment Settings	You will get an option to install Smart Play Pro and Smartplay Pro Sync. *Refer Section 2.3.4 Infotainment Settings*
5	Smartwatch Settings	You can complete the connection to your smartwatch. *Refer Section 4.1 Installation & Login in Smartwatch*
6	FAQs	You can refer this screen for frequently asked questions. *Refer Section 2.3.6 FAQs*
7	Tutorial	The video tutorials are shown. *Refer Section 2.3.7 Tutorial*
8	Terms & Conditions	The terms & conditions for Suzuki Connect App are displayed. *Refer Section 2.3.8 Terms & Conditions*
9	About Suzuki Connect	The App version is shown. *Refer Section 2.3.9 About Suzuki Connect*
10	Feedback	You can provide feedback to us from this section. *Refer Section 2.3.10 Feedback*
11	Contact Us	The contact numbers are available here. *Refer Section 2.3.11 Contact us*
12	Remote Immobilizer	You can remotely request for the activation/deactivation of the immobilizer. *Refer Section 2.3.12 Remote Immobilizer*

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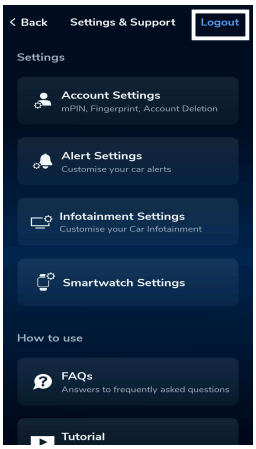
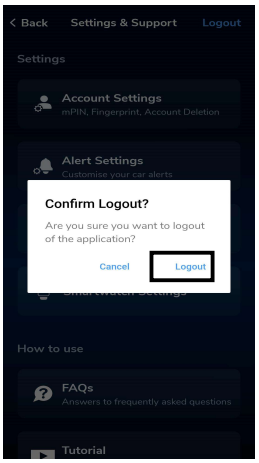
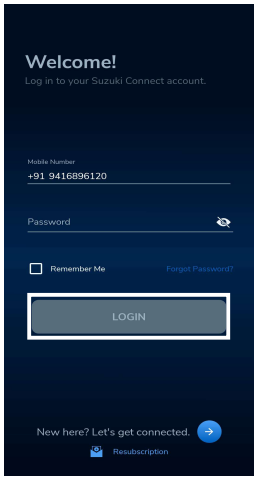
2.3.1 Logout



1) Click on Logout on the Settings & Support screen.



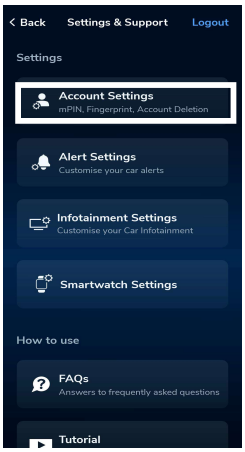
2) Click on Logout to confirm.



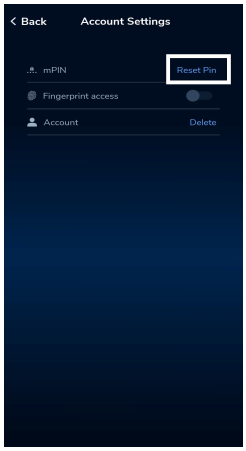
3) The login screen will appear.

2.3.2 Account settings

You can reset your mPIN, enable the fingerprint access for Suzuki Connect App and delete your account (*Refer section 6.1 Account Deletion*) from Account settings screen.

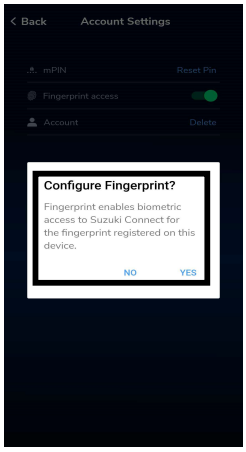


1) Tap on 'Account Settings' under settings section on Settings & Support screen.



2) To reset your mPIN, click on Reset Pin.

3) Enter your Suzuki Connect password and your new mPIN. Click on DONE.



4) For fingerprint access, click on toggle option on Account Settings. Click on YES to configure fingerprint.

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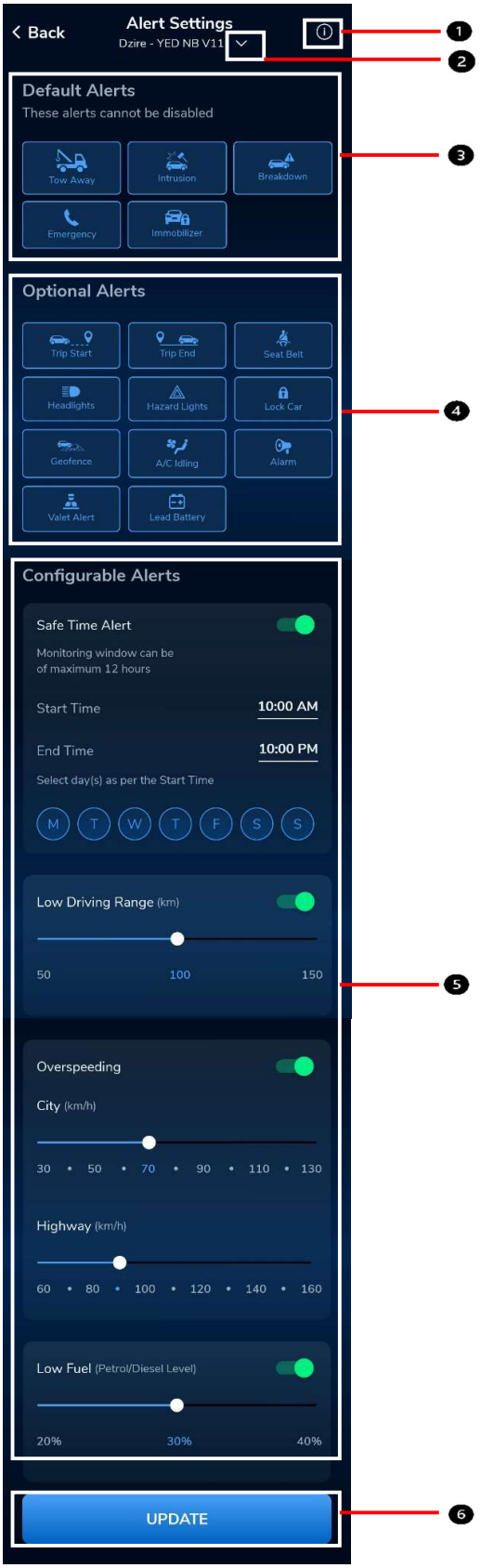
2.3.3 Alert settings

You can configure the alerts for getting the notification from Alert settings screen.



Function

1	This is an information icon, which provides necessary information related to the alerts.
2	You can set alert for your other vehicle using this drop-down option.
3	The **Default Alerts** include tow away, intrusion, breakdown, emergency, and immobilizer which are enabled by default. You cannot disable these alerts.
4	The **Optional Alerts** include trip start, trip end, seat belt, Headlight, Hazard lights, lock car, geofence, A/C idling, remote A/C, alarm, valet alert and lead battery. You can configure for receiving the notification of these alerts as per your choice.
5	You must switch on the toggle button for receiving the notification of the configurable alerts. The **Configurable Alerts** include the following: a) **Safe Time Alert:** This alert gives notification when your vehicle gets started during the set start time, end time and the selected day for which have configured. b) **Low Driving Range:** You will receive notification when your vehicle's range goes down below the range configured by you. You can configure the range from 50 to 150 km by dragging the slider. This is only available in gasoline vehicle. c) **Overspeeding:** You can set the speed for city from 30 to 130 kmph and for highway from 60 to 160 kmph by dragging the slider. You will receive notifications when your vehicle breaches the set speed limit. d) **Low Fuel (Petrol/Diesel Level):** You can set the fuel level from 20% to 40% by dragging the slider. You will receive notifications when your vehicle is left with fuel below the set limit.
6	Once you have configured all the alerts, you can tap on update button to save your changes.

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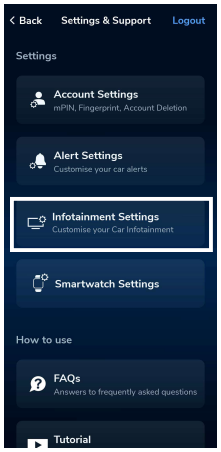
Note:

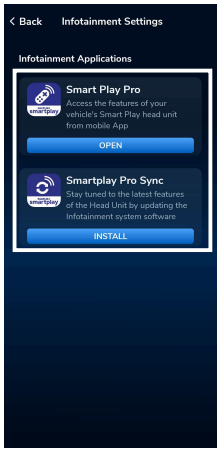
1) You will also receive SMS & Email for tow away, intrusion and emergency alerts.

2) The optional alerts will differ as per vehicle model.

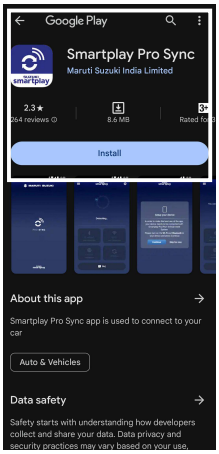
2.3.4 Infotainment settings



1) Tap on Infotainment Settings.



2) Tap on INSTALL to get the Smart Play Pro and Smartplay Pro Sync. If already installed, then OPEN option will be shown.



3) Tap on Install on Google Play Store.

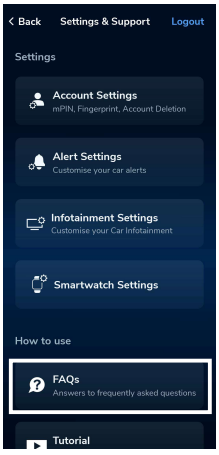
2.3.5 Smartwatch settings

You can access your vehicle via Smartwatch.

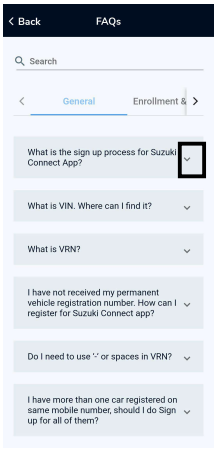
You can login into Suzuki Connect App in your Smartwatch via authorization code (*Refer section 4.1 Installation & Login in Smartwatch*).

2.3.6 FAQs

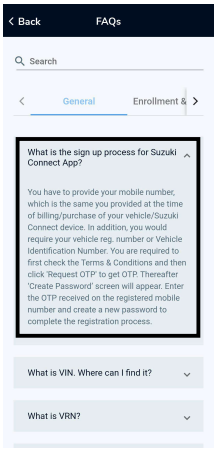
The FAQs have different sections: General, Enrolment & Activation, Privacy & Security, Apps & Features and Features for Invicto. You can use the side arrows to change to different section.



1) Tap on FAQs.



2) Tap on the drop-down option.



3) Complete information will be displayed.

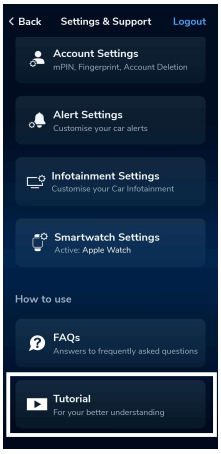
For more details, refer FAQs section in the below link:

https://www.marutisuzuki.com/corporate/technology/suzuki-connect

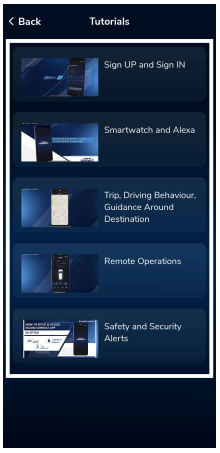
Disclaimer: The content in this manual is subject to change & images shown are for illustration purposes. For details, refer section 1.1.2.

2.3.7 Tutorial

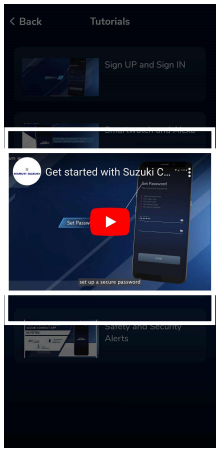
You can watch the tutorial videos for Sign Up & Sign IN; Smartwatch & Alexa; Trip, driving Behaviour, Guidance Around Destination; Remote Operations; and Safety & Security alerts on this screen.



1) Tap on Tutorial.

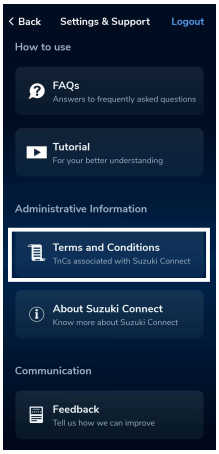


2) Select a tutorial.

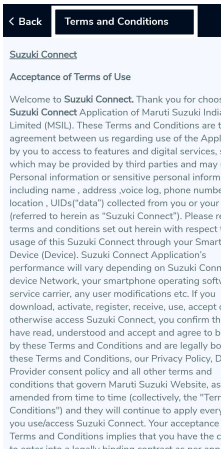


3) The selected tutorial video will be displayed.

2.3.8 Terms & Conditions



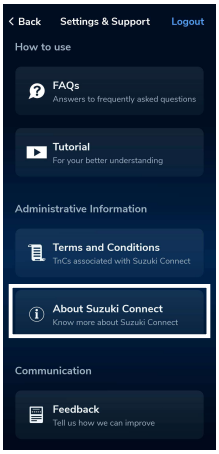
1) Tap on Terms and Conditions.

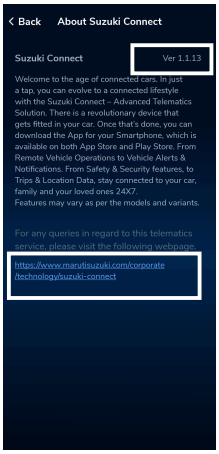


2) You can refer the Terms and conditions & Privacy Policy of Suzuki Connect App.

Please note that the functioning is subject to the terms and condition. For terms & conditions of Suzuki Connect App, refer the link: [UPDATED_Terms_&_conditions.pdf (marutistoragenew.blob.core.windows.net)]

2.3.9 About Suzuki Connect





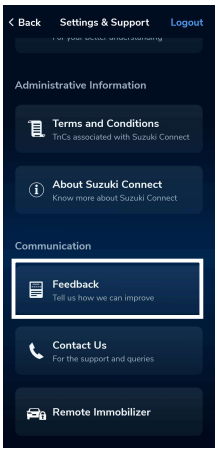
On tapping on About Suzuki Connect, you can check brief description about Suzuki Connect App and the version of your App.

You can also visit the webpage by taping on the link provided on this screen.

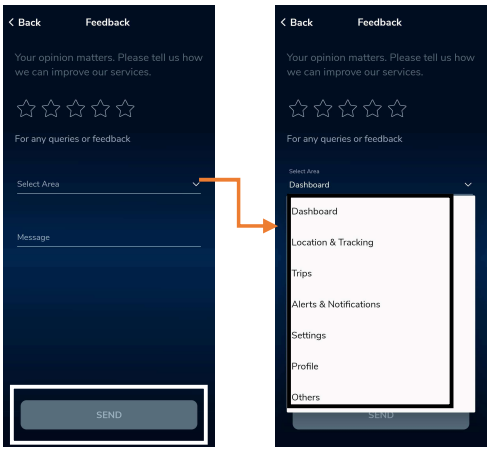
Disclaimer: The content in this manual is subject to change & images shown are for illustration purposes. For details, refer section 1.1.2.

2.3.10 Feedback

You can provide rating to the App and send your feedback to us.

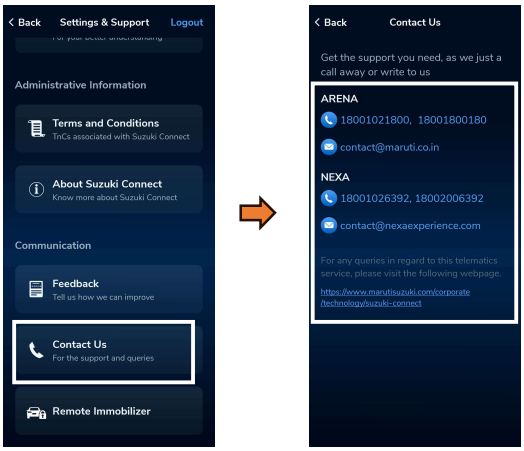


1) Tap on Feedback.



2) Select the desired area, provide your feedback, and click on SEND.

2.3.11 Contact Us

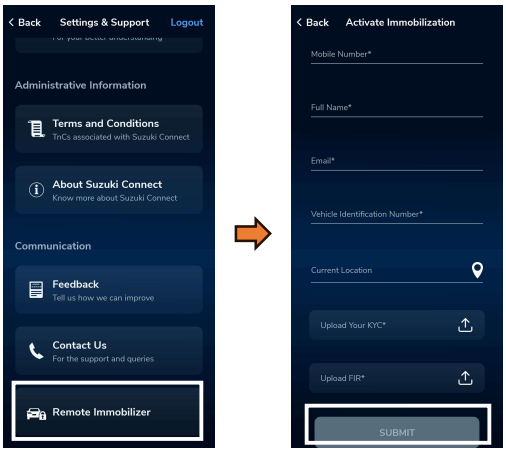


On tapping on Contact Us, you can get the contact details for ARENA and NEXA centre.

2.3.12 Remote Immobilizer

This feature will prohibit the restarting of your vehicle's engine. You can raise request for activation and deactivation of immobilizer for your vehicle. You must have FIR copy for raising the request for activation of immobilizer.

A) Activate Immobilization



Tap on Remote Immobilizer.

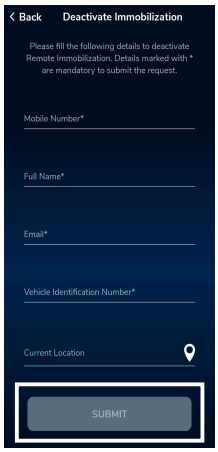
Submit the activate immobilization request by filling the details such as mobile number, name, Email, Vehicle Identification Number, current location and uploading the KYC & FIR document. Enter the mPIN and PROCEED.

You will receive an Email with a link to activate the immobilizer request, on which you must confirm. On confirming your vehicle will be immobilized.

You will receive a notification in the Suzuki Connect App indicating that your vehicle has been immobilized.

Disclaimer: The content in this manual is subject to change & images shown are for illustration purposes. For details, refer section 1.1.2.

B) Deactivate Immobilization



Tap on Remote Immobilizer.

Submit the deactivate immobilization request by filling the details such as mobile number, name, Email, Vehicle Identification Number, and your current location. Enter the mPIN and PROCEED.

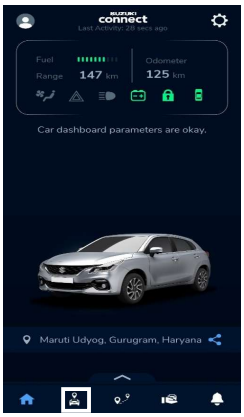
You will receive an Email with a link to deactivate the immobilizer request, on which you must confirm. On confirming, the immobilization of your vehicle will be deactivated.

You will receive a notification in the Suzuki Connect App indicating that your vehicle immobilization is cancelled.

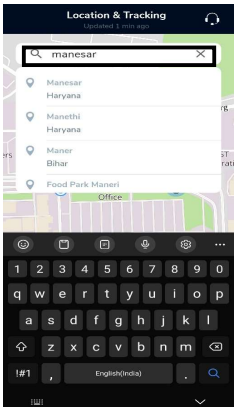
2.4 Location and Tracking

2.4.1 Search Destination / Trip Planning

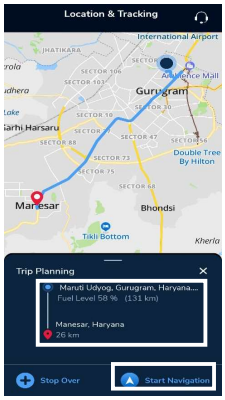
A) Trip planning



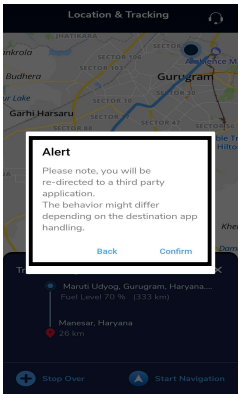
1) Click on Location & Tracking screen option.



2) You can search for the destination in the search bar and select the desired destination.

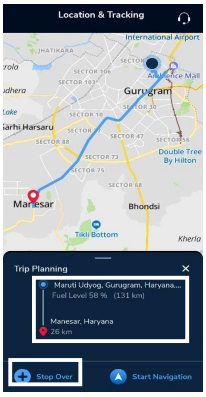


3) The route to the destination is shown. Click on "start navigation".

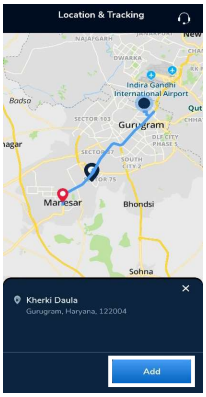


4) Click confirm on the alert pop-up, and you will be redirected to third party map application.

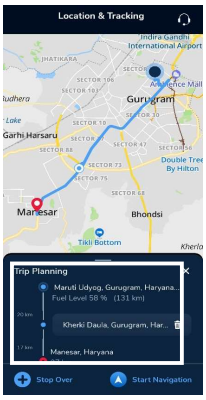
B) Adding stop over during Trip planning



1) To add a stop in your planned trip, click on "stop over".



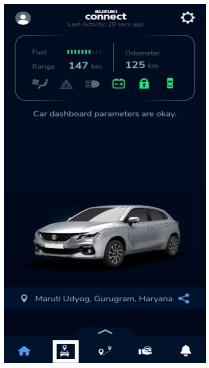
2) Click on "Add".



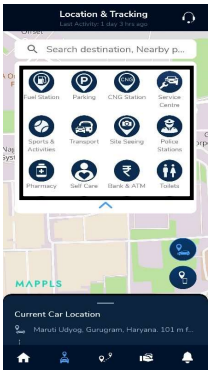
3) The stop is added in your planned trip.

Disclaimer: The content in this manual is subject to change & images shown are for illustration purposes. For details, refer section 1.1.2.

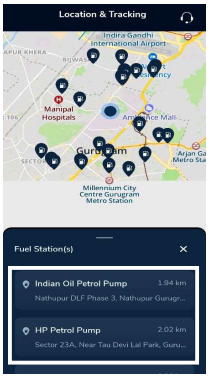
2.4.2 Places of Interest



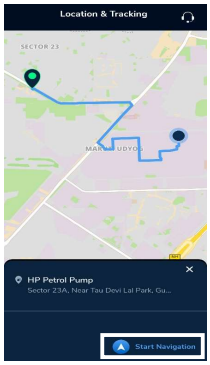
1) Click on Location & Tracking screen option.



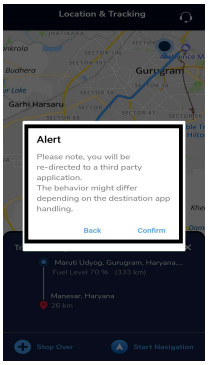
2) You can check the places of interest such as fuel station, parking, CNG station, etc. Click on "fuel station".



3) The location and list of fuel stations are displayed. Select any station of your choice.



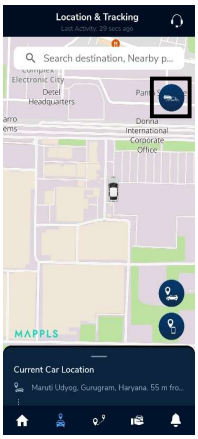
4) The route to the fuel station is shown. Click on "start navigation".



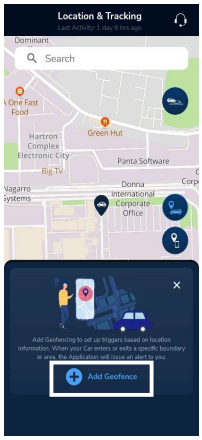
5) Click confirm on the alert pop-up, and you will be redirected to third party application.

2.4.3 Geofence Settings

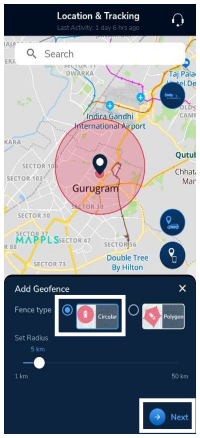
You will receive notification, whenever your vehicle breaches the set geofence boundary.



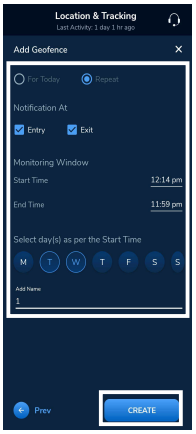
1) On the Location & Tracking screen, tap on the geofence icon available at the top-right.



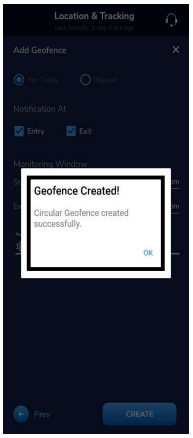
2) Tap on Add Geofence option.



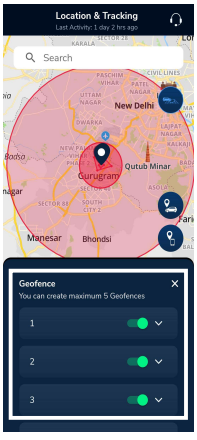
3) Select Circular/ Polygon fence type, set the radius range/ select points on map, and tap on Next.

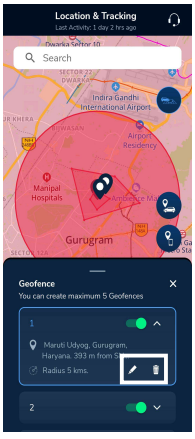


4) Fill the settings for the geofence and tap on CREATE.



5) A pop-up indicating successful completion of the geofence will appear on the screen.





When you tap on geofence icon, all the geofence formed are visible.

On tapping on the drop-down menu, the geofence details are visible. You can also edit or delete the created geofence.

Disclaimer: The content in this manual is subject to change & images shown are for illustration purposes. For details, refer section 1.1.2.

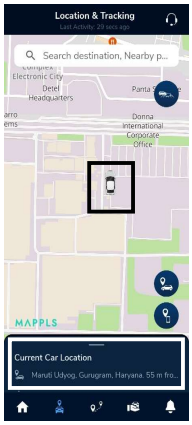
Note:

1) For Circular geofence, you can set radius from 1 km to 50 km.

2) For Polygon geofence, you can select maximum 12 points on the map.

3) You can create maximum 5 geofences.

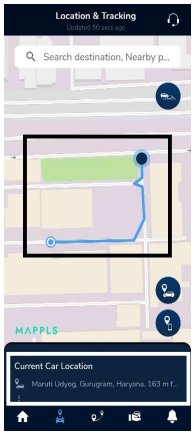
2.4.4 Current Vehicle Location



You can check the current location of your vehicle on the Location & Tracking screen.

Your vehicle's current location will be displayed on the map and the details of the current location are displayed at the bottom of the screen.

2.4.5 Vehicle trajectory from start point



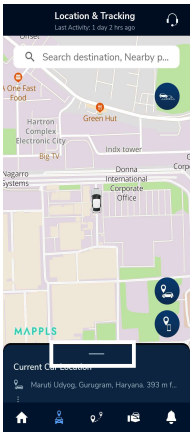
When you are driving your vehicle, the location of your vehicle will get updated on the Location & Tracking screen.

The trajectory of the vehicle from the starting point will be displayed on the map and details of the current location are displayed at the bottom of the screen.

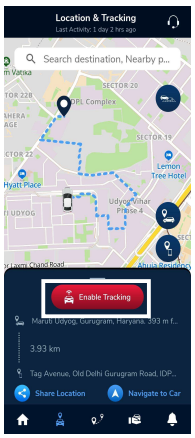
2.4.6 Enable Tracking

To track your vehicle, you can use this option when the vehicle's ignition is off.

A) Track Your Vehicle

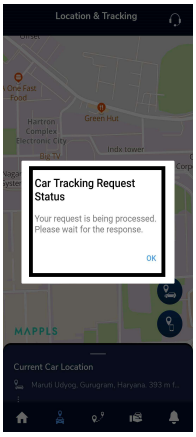


1) On the Location & Tracking screen, drag upwards.



2) Tap on Enable Tracking option.

3) Enter the mPIN and tap on PROCEED.



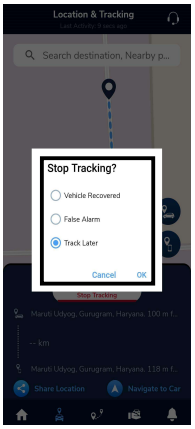
4) A confirmation pop-up appears. Tap on OK.

Disclaimer: The content in this manual is subject to change & images shown are for illustration purposes. For details, refer section 1.1.2.

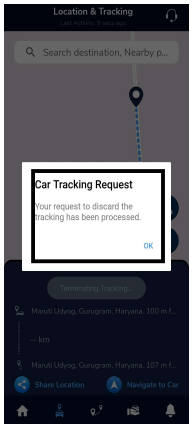
You will also receive a confirmation notification for your tracking on request.

B) Stop Tracking

1) On the Location & Tracking screen, tap on Stop Tracking option.



2) Select the suitable option on the pop-up and tap on OK.

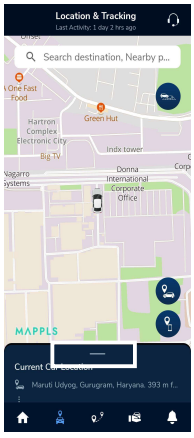


3) A confirmation pop-up appears. Tap on OK.

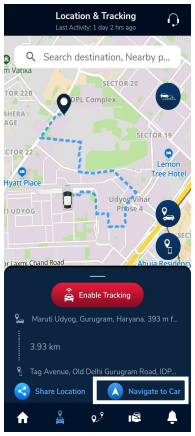
You will receive a confirmation notification for your tracking off request.

2.4.7 Navigate to Car

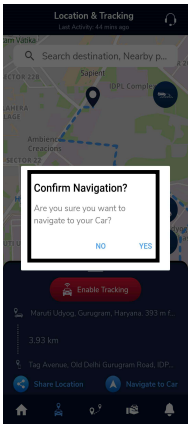
When you forget the location where you have parked your car, you can use this option.



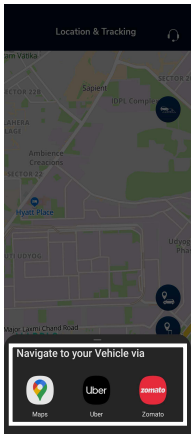
1) On the Location & Tracking screen, drag upwards.



2) Tap on Navigate to Car option.



3) A confirmation pop-up appears. Tap on YES.



4) You will be redirected to third-party App for navigation.

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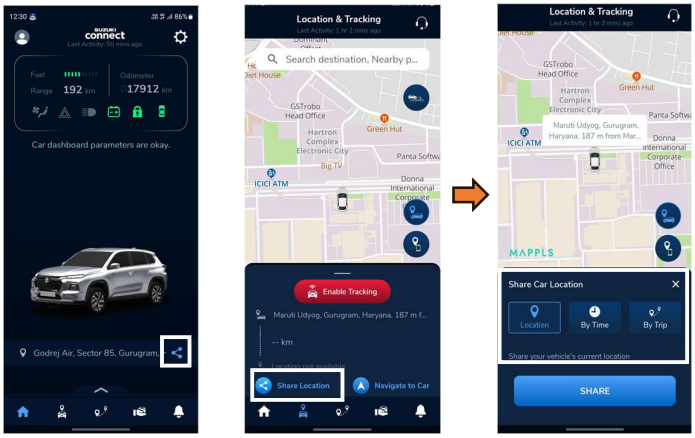
2.4.8 Share vehicle location

You can share your vehicle's location to your family member or friends via Email or WhatsApp.



You can either tap on the share location option on the home screen or on the Location & Tracking screen.

Further, you will get three option to share your vehicle's location – a) Location; b) By Time; and c) By Trip. For By Time option, you must select the number of active hours for which the location is to be shared.

Next, you can share the URL of your vehicle's location via Email, WhatsApp, etc.

Note:

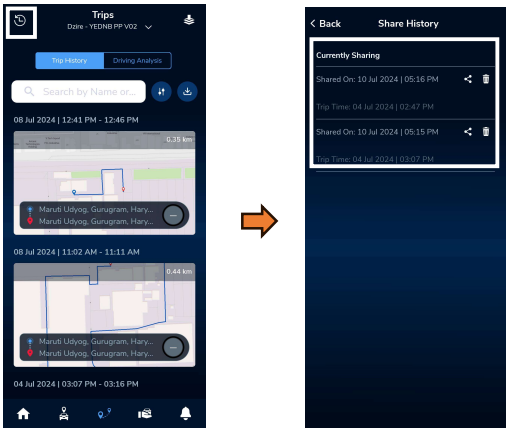
In "By Trip" option,

a) if your vehicle is parked, then your vehicle's next trip information will be shared.

b) if you are driving your vehicle, then you can share the trip information either by starting point or by current point.

2.5 Trips

2.5.1 Share History



On the Trips screen, tap on history icon available on top left.

The details of the trips shared via URL are listed on the Share History page.

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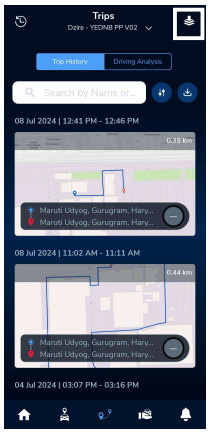
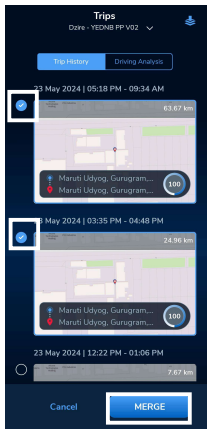
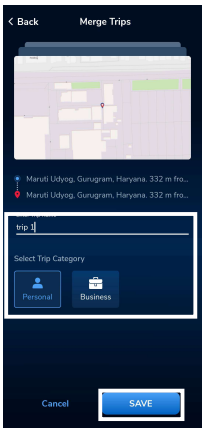
2.5.2 Merge Trip



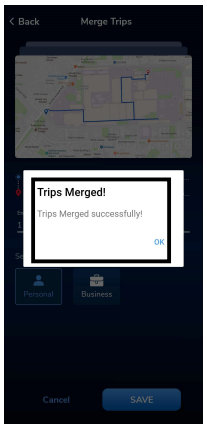
1) Tap on merge icon available on the top-right of the screen.



2) Select the trips you want to merge and tap on "Merge".



3) Enter the trip name, select trip category, and tap on "save".



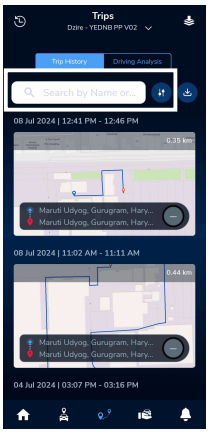
4) A confirmation pop-up will appear that the trips have been merged.

Note:

In the merge section, you will find only those trips which are greater than 2 km.

This option is only available to primary user.

2.5.3 Search and Filter Trip

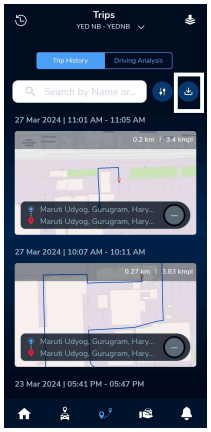


On the top, you will find a search option where you can search your trips.

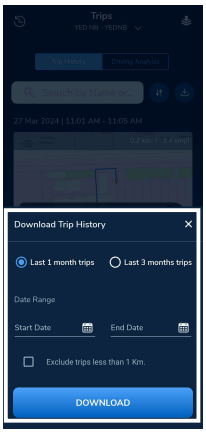
On the right next of the search option, filter and download option are provided.

Tap on the filter option, enter the start, and end date and select the kilometre range using the slider and tap on "apply". You can filter the trip history maximum for one month duration. Your trip history as per the applied filter will be displayed.

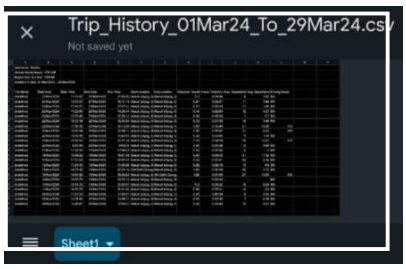
2.5.4 Trip Download



1) Tap on the trip download option.



2) Select the desired duration (max. 3 months) and tap on DOWNLOAD.



3) A file in 'csv' format with trip history details will be downloaded and stored in your internal storage of your mobile phone.

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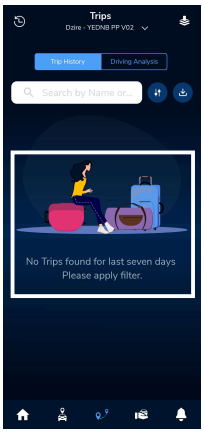
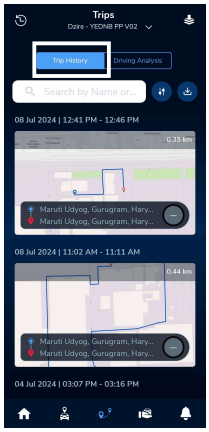
2.5.5 Trip History



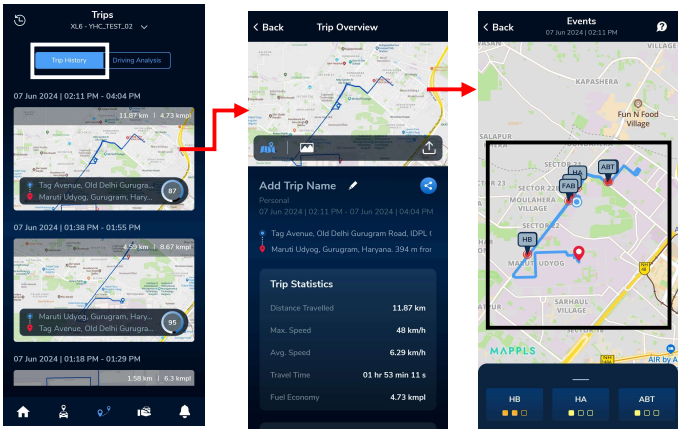


On the Trips section, by default Trip History will be displayed.

This will list all the completed trips for last one week.

In case there are no trips for the last one week, then you can use the filter option to check the previous trip history.

2.5.6 Trip Overview



On the Trips section, under Trip History, all the completed trips are displayed.

When you tap on any trip, the Trip Overview for that trip will be displayed.

On Trip Overview screen, if you tap on the map, then you will be redirected to detailed events screen and you can see the events detected during your trip.

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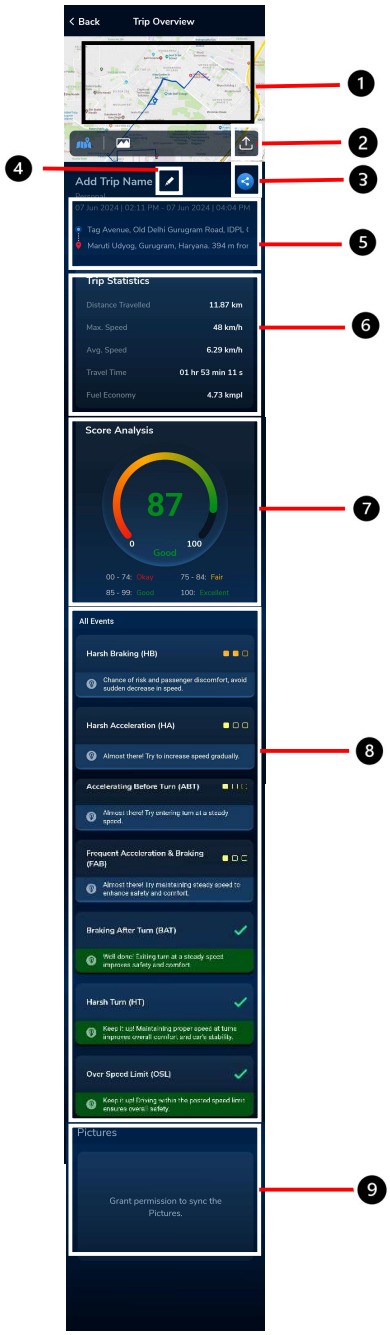
When you scroll down on the Trip Overview screen, you will get other details which are described below:



Functions:

1	The trajectory of the trip is shown on the map.
2	You can upload an image.
3	You can share your trip information via image or link.
4	You can add a trip name and mark you trip as personal/business.
5	The detail of date, time and trip start & end location are shown.
6	Trip Statistics are shown which includes distance travelled, max. speed, avg. speed, travel time and fuel economy.
7	Score Analysis shows your driving score for that trip with respect to your driving behaviour.
8	All Events shows the details of below events: Harsh Braking (HB), Harsh Acceleration (HA), Acceleration Before Turn (ABT), Frequent Acceleration & Braking (FAB), Braking After Turn (BAT), Harsh Turn (HT) and Over speed Limit (OSL). Severity and suggestions for the events are also provided as recommendation for your driving.
9	You can grant permissions to sync the pictures from your mobile.

Note:

1) Under Trip Statistics, fuel economy is shown only for gasoline vehicle.

2) The score analysis and all events details are provided for those trips whose distance is more than 2 km.

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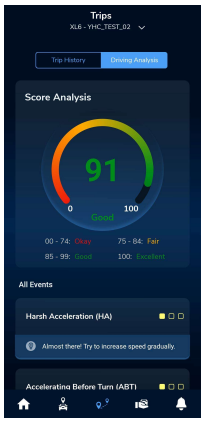
2.5.7 Driving Analysis



On the Trips screen, tap on the Driving Analysis option.

The details for last seven days trip will be shown which includes:

Statistics where you can check the information for distance travelled, total trips, max. speed, avg. speed, travel time and fuel economy for the trips of last seven days. On tapping on the respective option, the graphical representation is shown.

On scrolling down, you can also check the Score Analysis and all events details for last seven days trips.

In case, there are no trips for the last seven days, then you can apply the filter option and enter the duration for which you want to check the statistics.

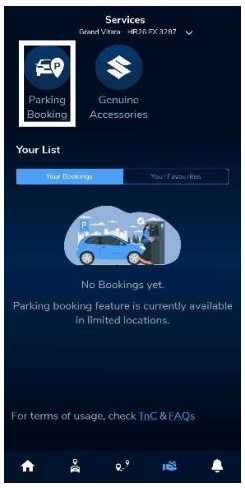
Note:

You can check the statistics summary for last three months using the filter option. However, at a time you can apply maximum data range for one month only.

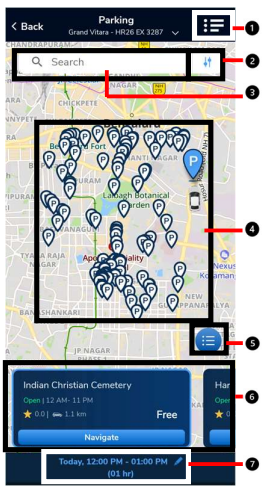
2.6 Services

2.6.1 Parking Booking

1) Tap on Services icon on the home screen.



2) Tap on Parking Booking icon.



3) The Parking screen will be displayed.

1	Tapping on this icon, will be directed to Your List screen, having Your Bookings & Your Favourites sections
2	You can sort & apply filter to available parking, as per your convenience.
3	You can search any location to view available parking around that.
4	Parking locations in map: - Current selected parking - Other available parking - Currently unavailable
5	Tapping on this, will show all available parking in a list view
6	Shows the available parking around your current car location
7	Shows the selected parking duration & data

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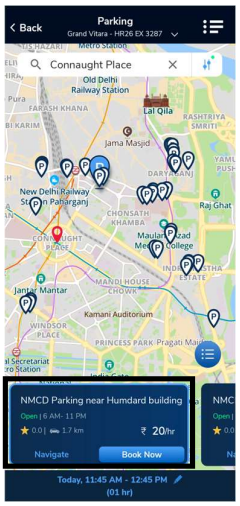
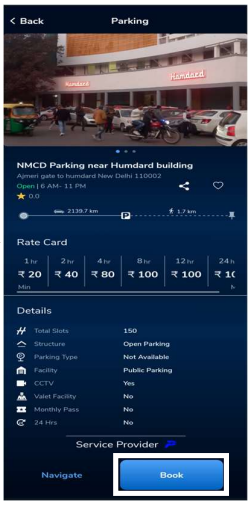
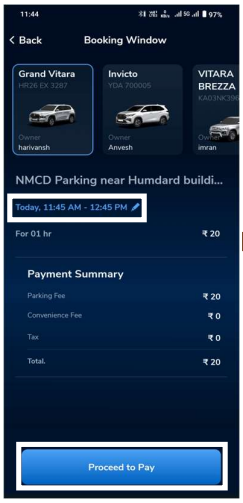
A) Booking & Payment



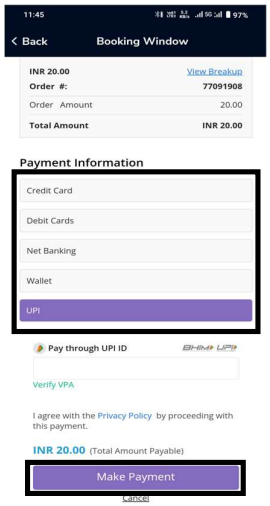
1) Tap on any available parking shown nearby.



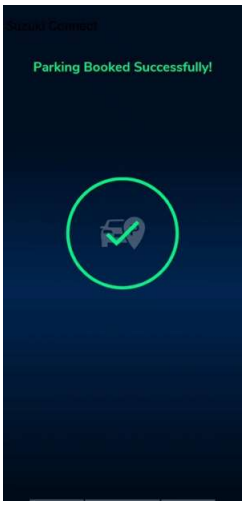
2) Parking details like address, distance, price & amenities are shown. Tap on Book to go to booking screen or tap on Navigate to go to parking location using third party apps.



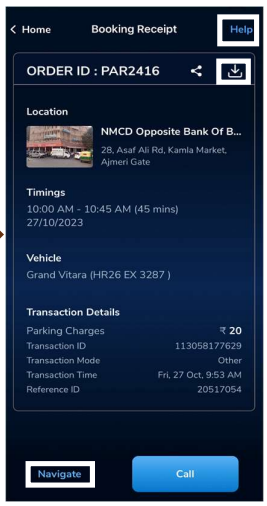
3) In booking window, confirm your vehicle, booking time and price, then tap on Proceed to Pay.



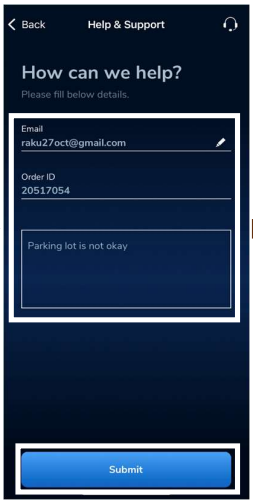
4) In payment page, you may choose any available payment method and fill the necessary details, then tap on Make Payment.



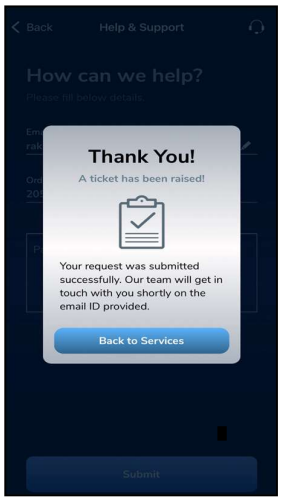
5) Your parking is booked successfully. You will receive booking confirmation on WhatsApp and invoice on email.



6) After your successful payment, a booking receipt will get generated, having booking details as shown above. You can share and download the receipt. If you want to report any issue related to parking, tap on Help button.



7) In Help & Support screen, fill your Email id, order id, and describe the issue, then tap on Submit button to raise a ticket.



8) You have reported the issue successfully. You will get the reply on your Email id.

For terms & conditions related to parking, refer below link:

https://parking-app-static.s3.ap-south-1.amazonaws.com/contact-us/GENERAL+TERMS+AND+CONDITIONS.pdf

Disclaimer: The content in this manual is subject to change & images shown are for illustration purposes. For details, refer section 1.1.2.

For FAQs related to parking, refer below link:

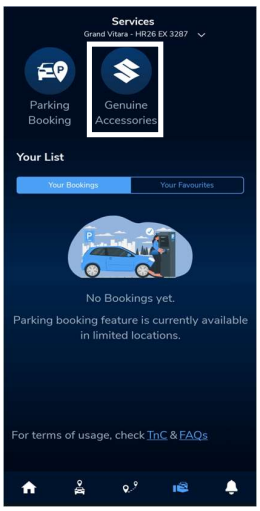
https://parking-app-static.s3.ap-south-1.amazonaws.com/contact-us/Smart+parking_FAQ+V1.0.pdf

Note:

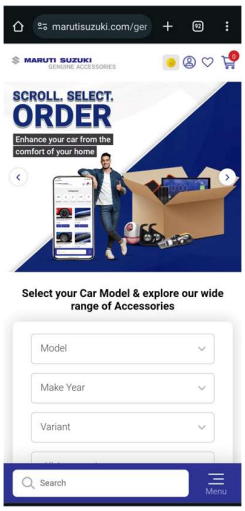
Currently, the parking booking feature is available in limited locations only.

2.6.2 Genuine Accessories

1) Tap on Services icon on the home screen.



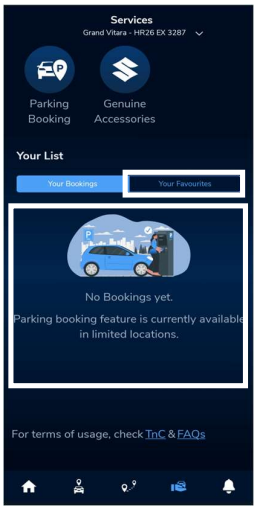
2) Tap on Genuine Accessories icon.



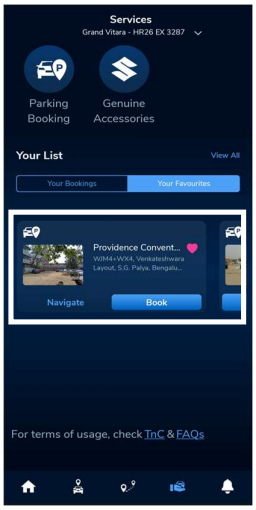
3) You will be directed to the website where you can explore the genuine accessories for your vehicle.

2.6.3 Your Bookings & Your Favourites

1) Tap on Services icon on the home screen.



2) Under Your List, you will get Your Bookings section, under which all upcoming, active & failed bookings will be shown.



3) Under Your List, tap on Your Favourites, under which your favourite marked parking will be shown.

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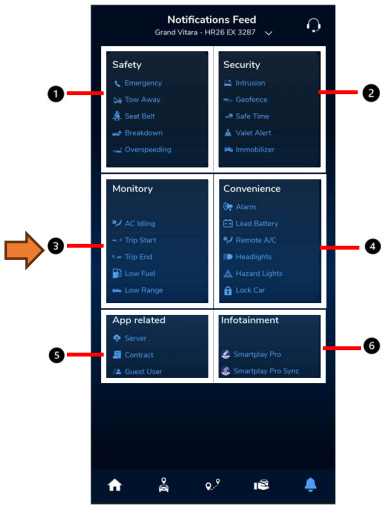
2.7 Notifications Feed

1) Tap on Notification icon on the home screen.



2) The Notifications Feed screen will be displayed.

1	You can view the alerts related to Safety. *Refer Section 2.7.1*
2	You can view the alerts related to Security. *Refer Section 2.7.2*
3	You can view the alerts related to Monitory. *Refer Section 2.7.3*
4	You can view the alerts related to Convenience. *Refer Section 2.7.4*
5	You can view the alerts related to App related. *Refer Section 2.7.5*
6	You can view the alerts related to Infotainment. *Refer Section 2.7.6*

2.7.1 Safety

Under "Safety" section, you can check the notification for:

a) **Emergency**: In case of vehicle crash, when the airbag gets deployed, you will receive notification in the App.

b) **Tow Away**: When your vehicle is towed, you will receive notification in the App. A pop-up appears on the Location & Tracking screen with time and location details. You can track your vehicle by taping on "Enable Tracking" option.

c) **Seat Belt**: When the vehicle is in driving mode, and the driver is not wearing seat belt, then you will receive seat belt notification. This is an optional alert, so you will receive this notification only when you have configured it from the alert settings screen.

d) **Breakdown**: When there is a malfunction in the vehicle, you will receive breakdown notifications.

e) **Overspeeding**: Whenever the driver breaches the configured speed, you will receive a notification. This is a configurable alert, so you will receive this notification only when you have configured it from the alert settings screen.

Note:

For emergency and tow away alerts, primary user, secondary user and emergency contacts will be notified via Email and SMS.

2.7.2 Security

Under "Security" section, you can check the notification for:

a) **Intrusion**: When intrusion is detected in your vehicle, you will receive notification in the App.

b) **Geofence**: Whenever your vehicle breaches the geofence settings, you will receive notification in the App. This is an optional alert, so you will receive this notification only when you have configured it from the alert settings screen.

c) **Safe Time**: You will receive this notification when your vehicle ignition is turned on within the set time duration. This is a configurable alert, so you will receive this notification only when you have configured it from the alert settings screen.

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d) **Valet Alert**: When you have given your vehicle to someone else, then you can set the valet settings from the home screen. This is an optional alert, so you will receive this notification only when you have configured it from the alert settings screen.

e) **Immobilizer**: To prohibit the restarting of vehicle's engine, you can raise the request for remote immobilizer, then you will receive the immobilizer notifications. On success of this request, your vehicle's engine will be prohibited to restart.

Note:

1) For intrusion alert, primary user, secondary user and emergency contacts will be notified via Email and SMS.

2) For immobilizer, primary user will be notified via Email and SMS.

2.7.3 Monitory

Under "Monitory" section, you can check the notification for:

a) **A/C Idling**: When your A/C is on for more than 10 minutes in your standstill vehicle, you receive a notification for A/C idling.

b) **Trip Start**: You will receive notification whenever you start a trip. This is an optional alert, so you will receive this notification only when you have configured it from the alert settings screen.

c) **Trip End**: You will receive notification whenever your trip ends. This is an optional alert, so you will receive this notification only when you have configured it from the alert settings screen.

d) **Low Fuel**: When your vehicle is left with low fuel (as configured by you), you will receive this notification. This is a configurable alert, so you will receive this notification only when you have configured it from the alert settings screen.

e) **Low Range**: When the driving range of your vehicle is low (as configured by you), you will receive this notification. This is a configurable alert, so you will receive this notification only when you have configured it from the alert settings screen.

Note:

Low range option is not available for CNG vehicles.

2.7.4 Convenience

Under "Convenience" section, you can check the notification for:

a) **Alarm**: You will receive remote alarm on/off request status notification. This is an optional alert, so you will receive this notification only when you have configured it from the alert settings screen.

b) **Lead Battery**: You will receive this notification when you remotely check voltage of your lead acid battery. This is an optional alert, so you will receive this notification only when you have configured it from the alert settings screen.

c) **Remote A/C**: You will receive notifications related to remote and schedule climate control operations. This is an optional alert, so you will receive this notification only when you have configured it from the alert settings screen.

d) **Headlights**: You will receive this notification when you request to turn off the headlights of your vehicle remotely. This is an optional alert, so you will receive this notification only when you have configured it from the alert settings screen.

e) **Hazard Lights**: You will receive this notification when you request to turn on/off the hazard lights of your vehicle, when ignition is off. This is an optional alert, so you will receive this notification only when you have configured it from the alert settings screen.

f) **Lock Car**: You will receive this notification when you request to lock/unlock your vehicle remotely. This is an optional alert, so you will receive this notification only when you have configured it from the alert settings screen.

Disclaimer: The content in this manual is subject to change & images shown are for illustration purposes. For details, refer section 1.1.2.

Note:

Remote A/C feature is available in selected vehicle model and variant.

2.7.5 Services

Under this section, you can check the notification for:

a) **Server**: You will receive server related notification.

b) **Contract**: You will receive contract related notification.

c) **Guest User**: The primary user receives notification when the guest user has accepted the invitation.

Note:

1) Users will be notified via SMS in the event of scheduled server maintenance or unexpected server error.

2) Primary user will receive SMS and Email in the event of telematics service activation, suspension (Email), and renewal.

2.7.6 Infotainment

Under this section, you can check the notification for:

a) **Smartplay Pro**: You can access the features of your vehicle's Smart Play head unit from mobile App.

b) **Smartplay Pro Sync**: You can get the latest features of the Head Unit by updating the Infotainment system software.

Note:

You can check the notifications for last three months in each section of Notifications Feed by applying the filter with a maximum duration of one month.

Disclaimer: The content in this manual is subject to change & images shown are for illustration purposes. For details, refer section 1.1.2.

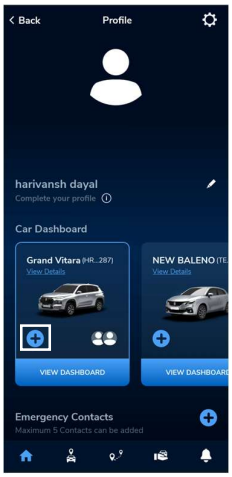
Chapter 3 Access for multiple users/vehicles

3.1 Providing access to multiple users

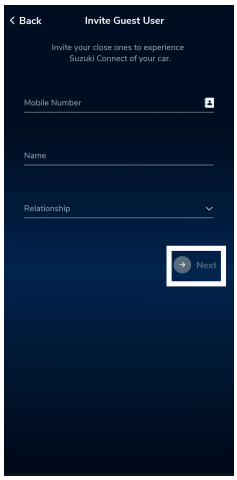
3.1.1 Add Guest User

A) Guest User invited by Primary User

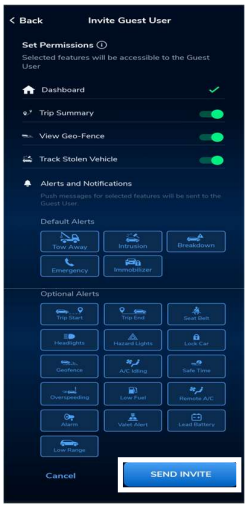
1) Tap on Profile icon on the home screen.



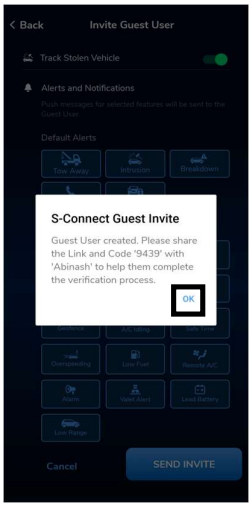
2) On the profile screen, under car dashboard, tap on "+" icon for the vehicle in which you want to add the guest user.



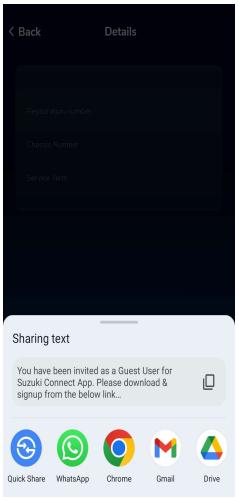
3) On the invite guest user page, enter the mobile number, name, and relationship, and tap on next.



4) Enable the permissions which you want to provide to the guest user. Tap on SEND INVITE.



5) A pop-up with the authorization code appears on your screen. Tap on "OK".



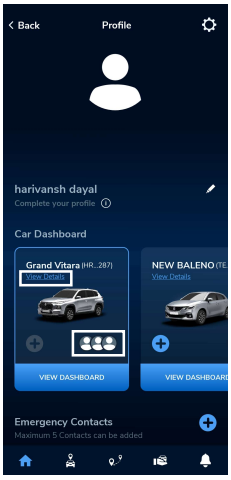
6) Sharing options are available by which you can invite guest user to download & signup the Suzuki Connect App.

You will receive a notification when guest user accepts the invite.

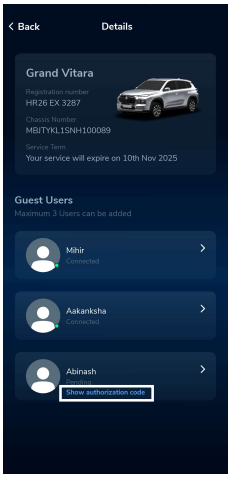
Disclaimer: The content in this manual is subject to change & images shown are for illustration purposes. For details, refer section 1.1.2.

B) Checking the authorization code

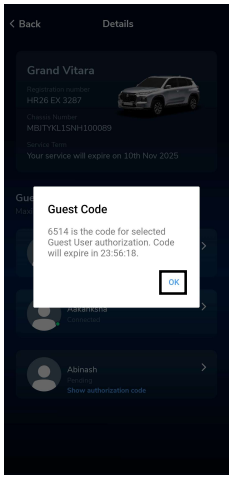
1) Tap on Profile icon on the home screen.



2) Tap on the "View Details" or guest user icon under the Car Dashboard.



3) Tap on Show authorization code for the selected guest user.

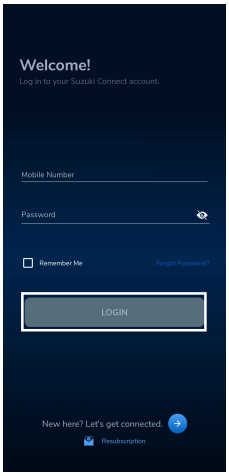


4) A pop-up appears showing the authorization code and its validity.

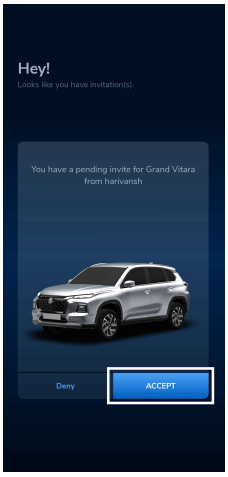
C) Invite accepted by Guest User

Guest user taps on the shared link and installs the Suzuki Connect App.

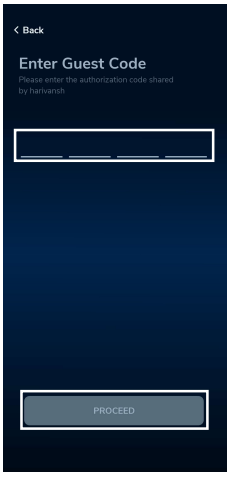
i) User is having no Suzuki Connect vehicle



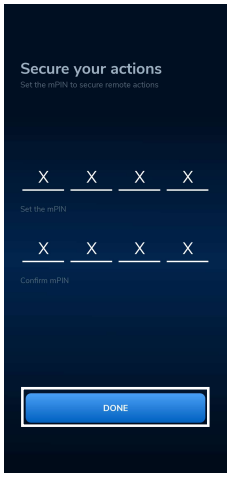
1) Sign up first, if not done, otherwise enter the login credentials and tap on LOGIN.



2) Vehicle invited by primary user is shown. Tap on ACCEPT.



3) Enter the authorization code and tap on "PROCEED".

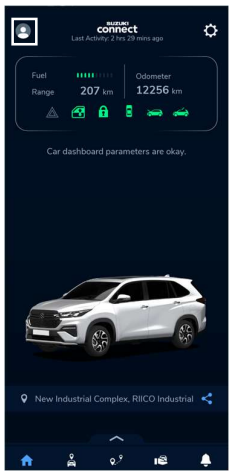


4) Set the mPIN for your Suzuki Connect account.

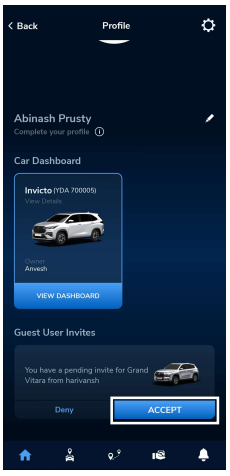
5) Home screen of invite accepted vehicle is displayed.

Disclaimer: The content in this manual is subject to change & images shown are for illustration purposes. For details, refer section 1.1.2.

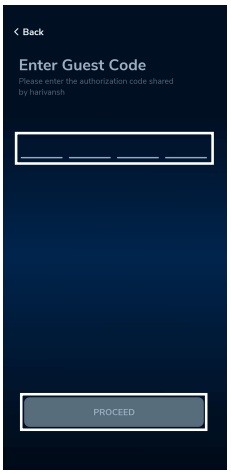
ii) User is having Suzuki Connect vehicle



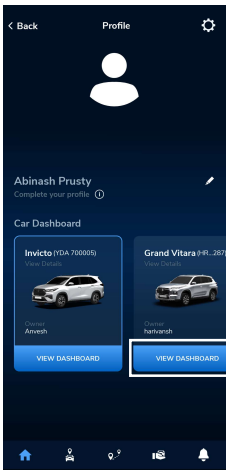
1) Tap on "Profile" icon on the home screen.



2) On the profile screen, scroll down to see guest user invites and tap on "ACCEPT".



3) Enter the authorization code and tap on "PROCEED".



4) Tap on VIEW DASHBOARD of the accepted vehicle to see the home screen.

5) Home screen of invite accepted vehicle is displayed.

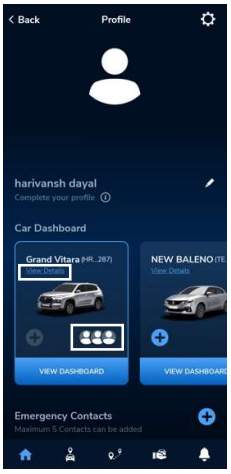
Note:

1) You can add maximum 3 guest users for a particular vehicle.

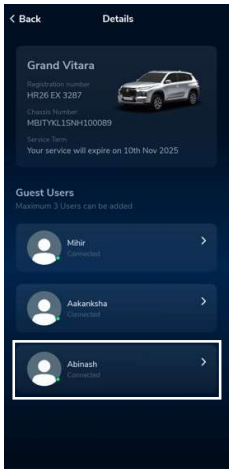
2) The permission for dashboard and default alerts are by default available to the guest user and you cannot alter this permission.

3) If you have added a contact as your emergency contact, then that contact cannot be added as a guest user.

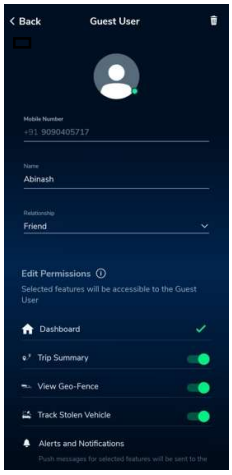
3.1.2 Updating the permission for Guest User



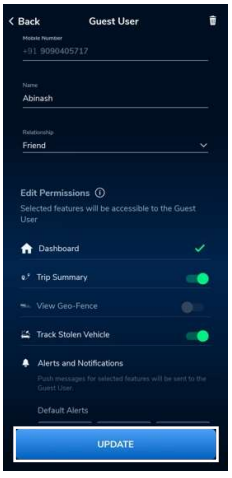
1) On the profile screen, under Car Dashboard, tap on the "View Details" or guest user icon.



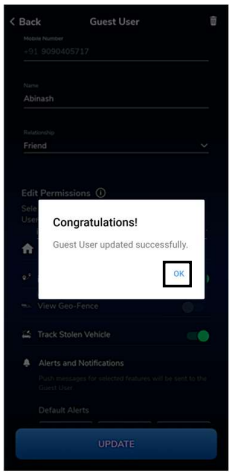
2) Tap on the guest user for which you want to change the permissions.



3) Change the permissions.



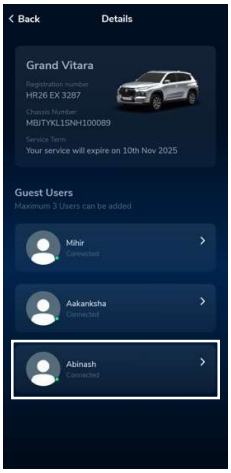
4) Tap on UPDATE.



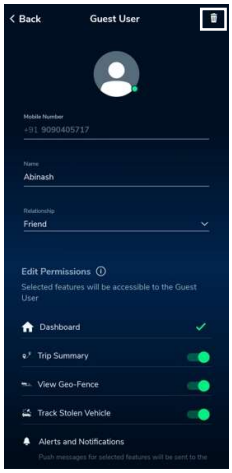
5) A success pop-up appears on the screen and a notification is sent to the guest user indicating that the permissions have been modified.

Disclaimer: The content in this manual is subject to change & images shown are for illustration purposes. For details, refer section 1.1.2.

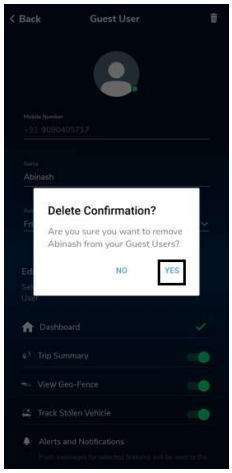
3.1.3 Removing the Guest User



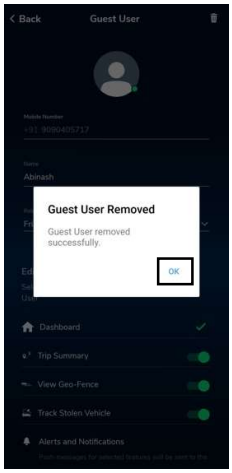
1) Tap on the guest user whom you want to remove.



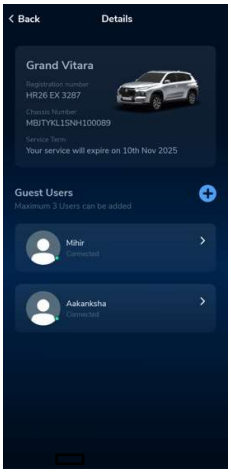
2) Tap on delete icon on the top-right corner.



3) A confirmation pop-up appears. Tap on YES.



4) A success pop-up appears on the screen. Tap on OK. The guest user gets a push notification for service update.



5) Guest user is removed.

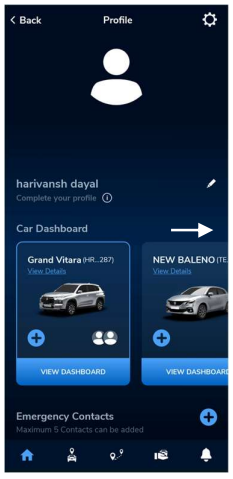
3.2 When using multiple vehicles

If you have multiple vehicles having Suzuki Connect, then you can register all your vehicles under your same registered mobile number.

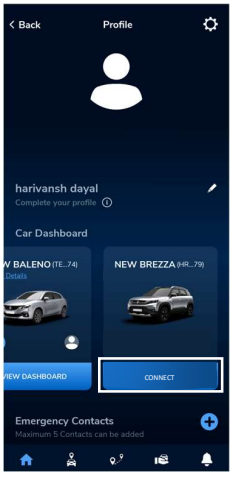
3.2.1 Adding multiple vehicles

After the process of service enrolment done at dealership, follow the below steps in your Suzuki Connect App:

1) Tap on "Profile" section.



2) Scroll right side & you will see the newly added vehicle.



3) Tap on "Connect".

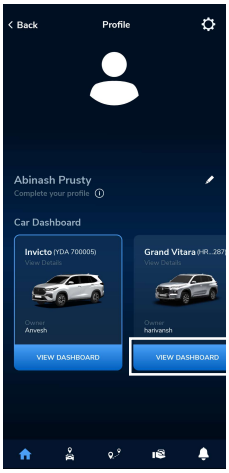
Please refer section 1.2.4(B) for next step.

Disclaimer: The content in this manual is subject to change & images shown are for illustration purposes. For details, refer section 1.1.2.

3.2.2 Switching to another vehicle

If you have multiple Suzuki Connect vehicles associated with your mobile number, then you can switch to another vehicle by following steps:

1) Tap on "Profile" section.



2) Under the Car Dashboard, slide to the right and tap on VIEW DASHBOARD of the vehicle to which you want to switch.

3) Dashboard of the selected vehicle is displayed.

If you instantly wanted to check another vehicle on trips/services/notifications screen only, without completely switching to it:

1) Tap on the drop-down arrow available on the top of the respective screen.

2) Slide to the right and tap on the vehicle which you wanted to select.

Disclaimer: The content in this manual is subject to change & images shown are for illustration purposes. For details, refer section 1.1.2.

Chapter 4 Smartwatch Connectivity

4.1 Installation & Login in Smartwatch

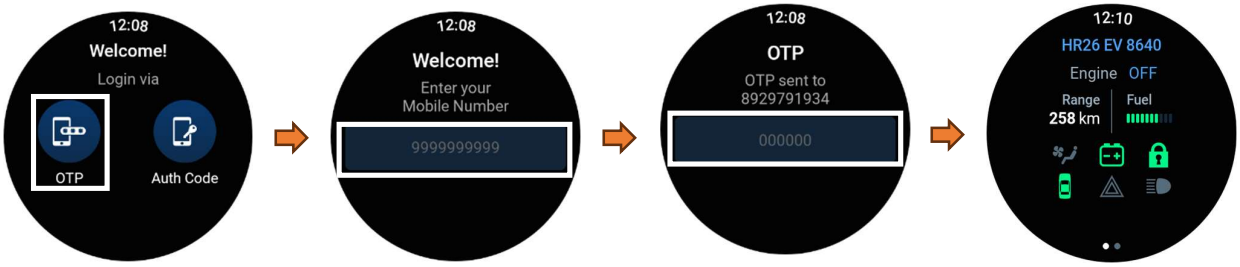
A) Installing Suzuki Connect App in Smartwatch

1) Open Play Store or App Store in your smartwatch and search for Suzuki Connect. Tap on Install or Download

2) After successful installation, tap on Open.

3) Login screen of Suzuki Connect Smartwatch App is displayed.

B) Login Suzuki Connect App in Smartwatch via OTP



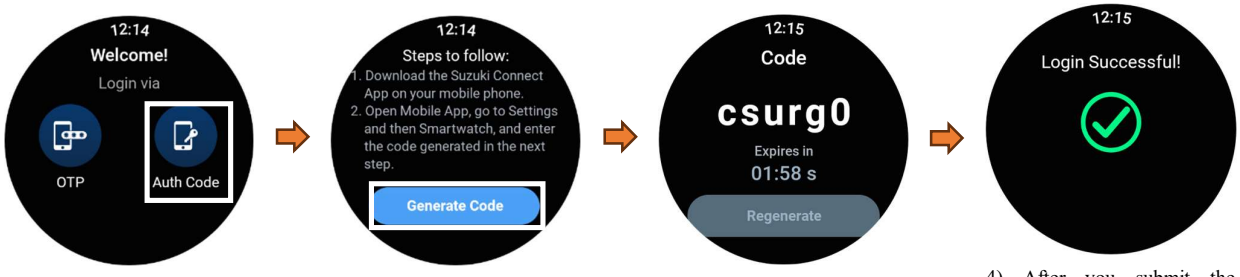
1) Open Suzuki Connect App and tap on OTP button.

2) Enter your registered mobile number and tap on Next.

3) Enter the OTP received on your registered mobile number and tap on Login.

4) Home screen of Suzuki Connect Smartwatch App is displayed.

C) Login Suzuki Connect App in Smartwatch via Auth Code



1) Open Suzuki Connect App and tap on Auth Code button.

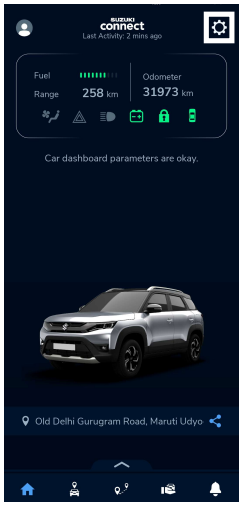
2) Tap on Generate Code on "Steps to follow" screen.

3) Enter the generated code under Smartwatch Settings in the Settings section of your Suzuki Connect mobile App. (May refer to next flow for entering code in mobile App).

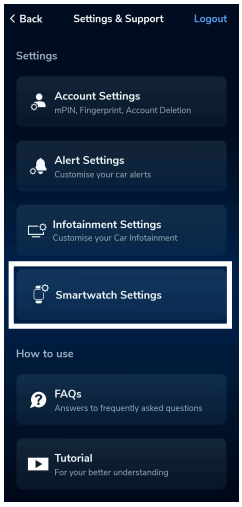
4) After you submit the generated code in mobile App, Login will be successful.

Disclaimer: The content in this manual is subject to change & images shown are for illustration purposes. For details, refer section 1.1.2.

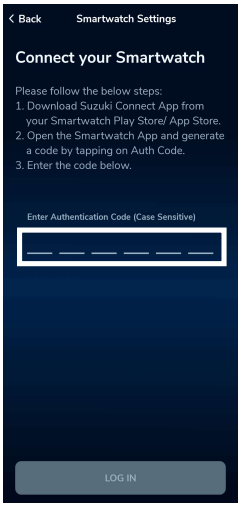
D) Login & Logout Smartwatch App from Suzuki Connect mobile App via Auth Code



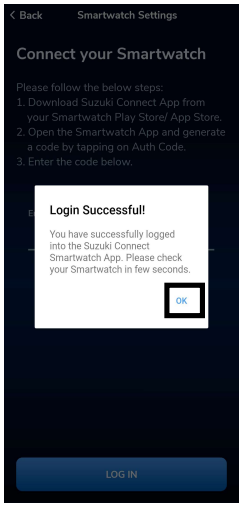
1) Open Suzuki Connect App in your mobile and tap on Settings icon.



2) Tap on Smartwatch Settings.



3) Enter the auth code generated in your smartwatch App and tap on LOG IN button.



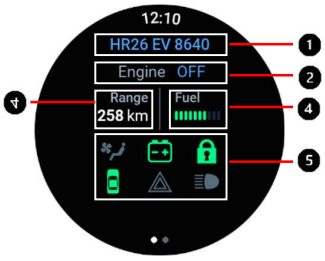
4) On submitting correct code, you will get a Login Successful pop-up and wait for few seconds for successful login in smartwatch. Tap on OK.

Note:

The login procedure will be same for WearOS and WatchOS.

4.2 Home screen

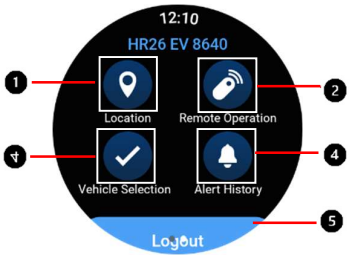
You can monitor the following features on the home screen:



1	Registration Number	The registration number of the vehicle is displayed.
2	Vehicle Status	The engine status (ON/OFF) is displayed.
3		The vehicle's range is displayed (not for CNG vehicle).
4		The vehicle's remaining fuel is displayed.
5		The status of vehicle's A/C, lead battery voltage, door lock/unlock, door open/close, hazard light and headlight are displayed.

On tapping vehicle status option, it shows "car parameters are okay" when there are no pending alerts, else it shows the status of pending alerts.

On the home screen, slide to the right, the following options will be displayed:



1	Location	Your vehicle's current location will be shown. *Refer section 4.3*
2	Remote Operation	You can perform operations remotely. *Refer section 4.4*
3	Vehicle Selection	You can switch to another vehicle, if available. *Refer section 4.5*
4	Alert History	The notifications will be shown. *Refer section 4.6*
5	Logout	You can logout from the App. *Refer section 4.7*

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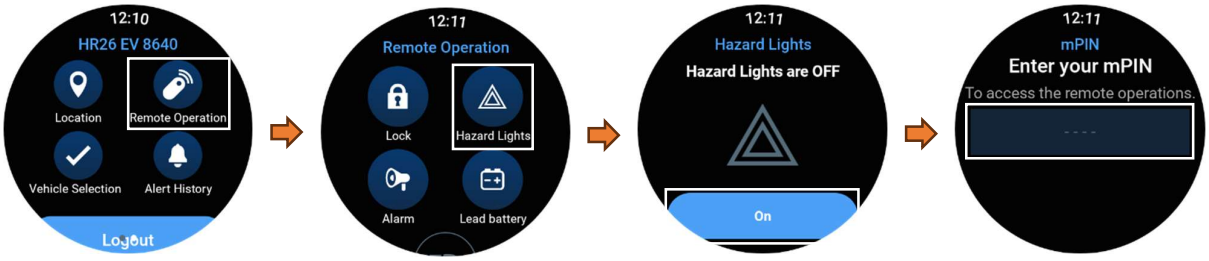
4.3 Location

On tapping on the Location button, your vehicle's current location along with the map view is displayed. If you tap on the screen, your vehicle's location details are displayed.

4.4 Remote Operation

On tapping on the Remote Operation button, all the remote operations (Lock, Hazard Lights, Alarm, Lead Battery, A/C, Headlights) available for your vehicle will be shown.

A) Hazard Lights On



1) Tap on Remote Operation button.

2) Tap on Hazard Lights button.

3) Status of Hazard Lights is shown. Tap on On button.

4) Enter the mPIN and tap on Done.

5) Your request is being processed.

6) Tap on Done and you will be directed to home screen and wait till you receive the response.

7) The status of Hazard Lights gets updated on the home screen and if you tap on status icon, a status message will be shown.

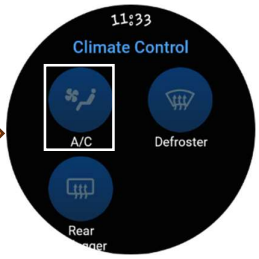
For remote operations like remote **Lock/ Lock Cancel**, **Alarm**, **Lead battery**, **Headlights Off,** you can follow the above- mentioned steps.

Disclaimer: The content in this manual is subject to change & images shown are for illustration purposes. For details, refer section 1.1.2.

B) Remote A/C ON

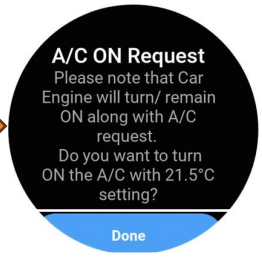
1) Tap on Remote Operation button.

2) Scroll down the remote operation screen and tap on remote A/C.



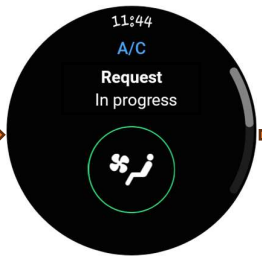
3) Tap on A/C button or the option which you want to perform.

4) Set the A/C temperature and tap on On button.

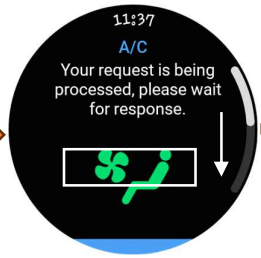


5) A confirmation screen appears, then tap on Done.

6) Enter the mPIN and tap on Done.



7) Your request is being processed.



8) Tap on Done and you will be directed to home screen.

9) On the home screen, wait till you receive the response.

10) The status of A/C gets updated in home screen and if you tap on status icon, a status message will be shown.

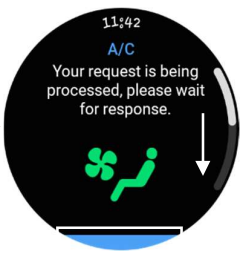
C) Change A/C Settings

1) When you enter the remote operation screen. you can see there is a green dot marked over remote A/C button (means A/C is running), Tap on A/C button.

2) Tap on A/C button under Climate Control screen.

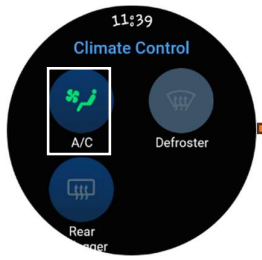
3) Running A/C temperature is shown. Change the temperature by tapping + or - button.

4) After changing the temperature, tap on Done button.



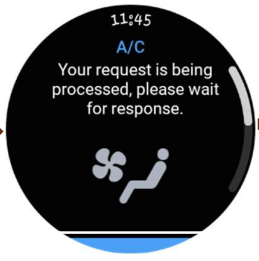
5) Your request is being processed. Tap on Done and you will be directed to home screen and wait till you receive the response.

D) Remote A/C OFF



1) Tap on A/C button under Climate Control screen.

2) Tap on Off button.



3) Your request is being processed. Tap on Done and you will be directed to the home screen.

4) On the home screen, wait till you receive the response.

5) The status of A/C gets updated as Off and if you tap on status icon, a status message will be shown.

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Note:

1) You can only perform the above remote operations when your vehicle is ignition off.

2) The vehicle keys must be outside the vehicle for some of the remote operation.

3) The remote A/C feature is applicable to specific vehicle model for automatic variant (AT).

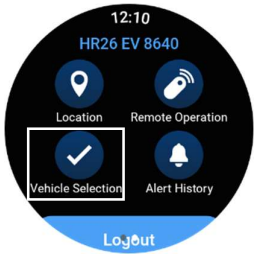
4) You may get a failure notification for the remote operations in the following situations:

a) If the ignition is ON before the completion of the remote operation.

b) your wearable's network connectivity is not good.

c) your vehicle is in no network area.

4.5 Vehicle Selection



1) Tap on Vehicle Selection button.

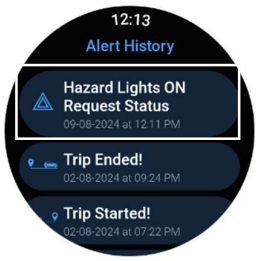
2) All Suzuki Connect registered vehicles associated with your number are shown. Tap on the vehicle which you want to select.

3) For WearOS, tap on tick mark & for WatchOS, tap on Done.

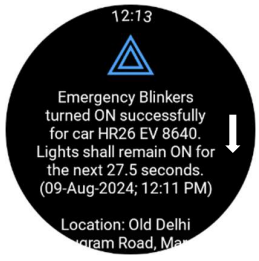
4) The home screen for the selected vehicle is shown.

4.6 Alert History

1) Tap on Alert History button.



2) All the latest alerts received in your vehicle are shown. Tap on any alert.



3) Details of the tapped alert are shown. Scroll down to view the complete location.

4) Tap on cross button to get back to Alert History screen.

4.7 Logout

A) Logout option in smartwatch App

1) Scroll down to view Logout button.

2) Tap on Logout button.

3) On the confirmation screen, tap on Confirm.

4) You will be successfully logged out of the App.

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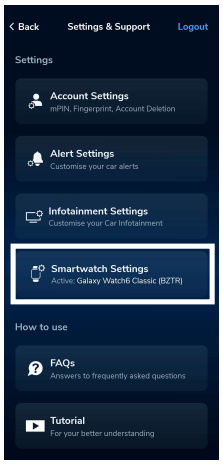
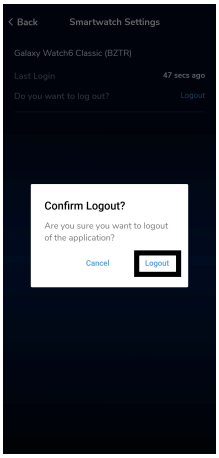
B) Logout option in mobile App

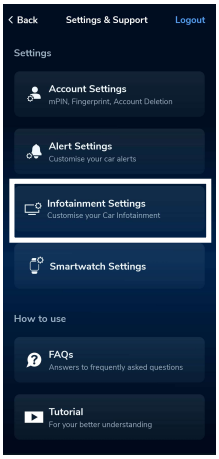


1) Open Suzuki Connect App in your mobile phone and go to Settings & Support screen. You can see the smartwatch info in which you have logged in. Tap on Smartwatch Settings.

2) Details of your logged in smartwatch like name, when did your last login, are shown. Tap on Logout button.



3) Tap on Logout on the confirmation popup.



4) You have successfully logged out of your smartwatch.

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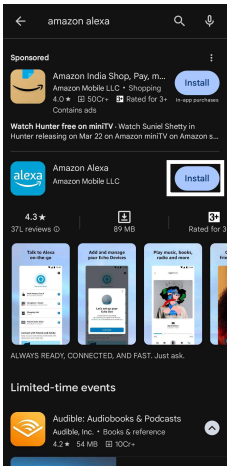
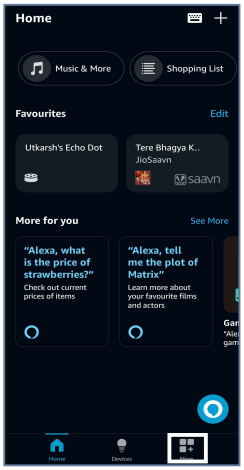
Chapter 5 Alexa Connectivity

5.1 Connecting to Alexa

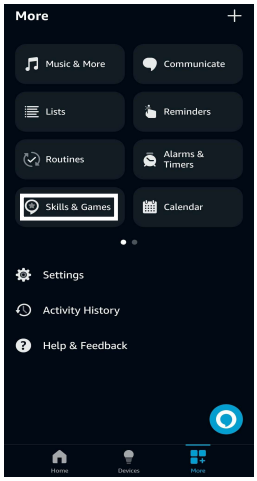
Follow below steps for Alexa connectivity:



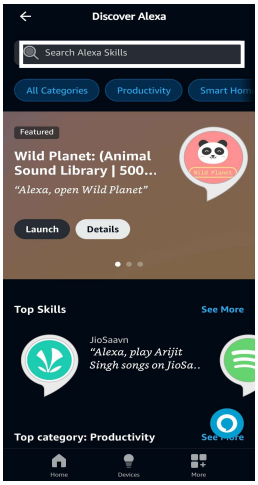
1) Install Amazon Alexa App from Play Store/ App Store and login from Amazon account credentials.



2) Open the Amazon Alexa App and tap on More.

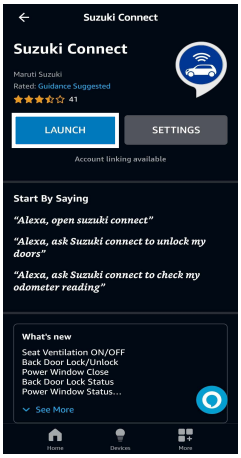


3) Tap on Skills & Games.

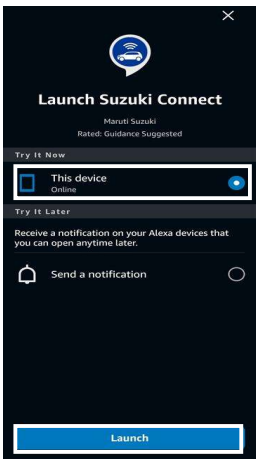


4) Search for Suzuki Connect in the search bar.

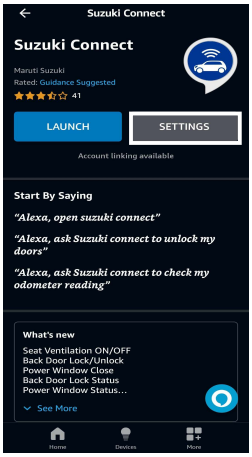
5) Tap on Suzuki Connect.



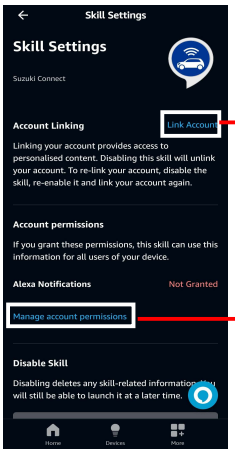
6) Tap on Launch.



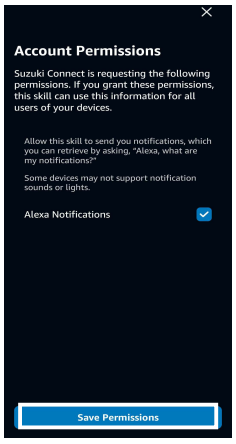
7) Select this device and tap on Launch.



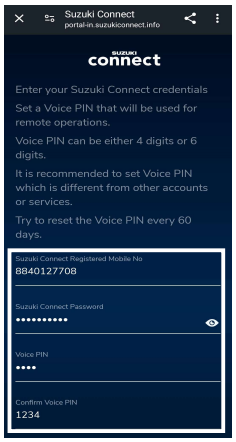
8) Tap on Settings.



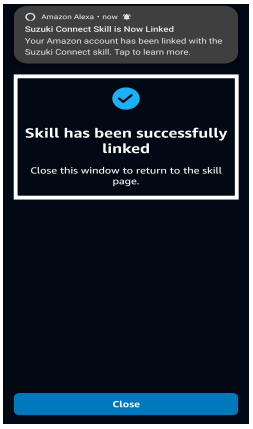
9) Tap on Manage account permissions.



10) Click on the checkbox and tap on Save Permissions.



11) Click on Link account and fill your details.



12) Linking has been done successfully.

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5.2 Remote vehicle control

You can give command via Alexa to control your vehicle remotely.

Example: Say “Alexa! lock my car doors” to lock your car doors.

5.3 Receiving vehicle messages

If there are any alert notification for your connected vehicle like, the doors of your vehicle are left open, then a notification will be sent to your connected Alexa device with yellow light glowing on the same. You can ask Alexa to read the notification for you.

5.4 Information Features

You can ask Alexa for status of various functions in your connected vehicle.

Example: Say “Alexa! what is the door lock status?” to know the status of the door lock of your vehicle.

Note:

For experiencing Alexa connectivity, you must have an Amazon shopping account, and an Alexa enabled device.

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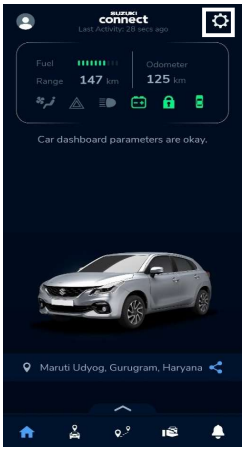
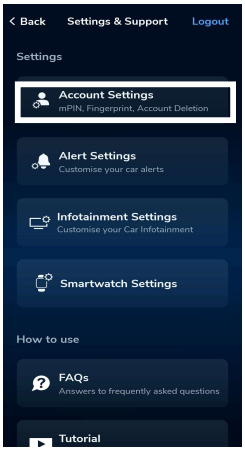
Chapter 6 App Lifecycle

6.1 Account Deletion

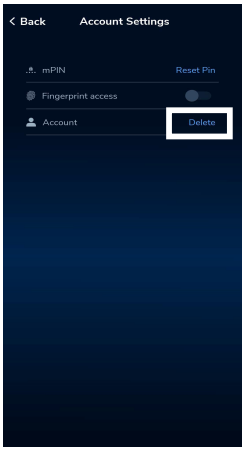
If you want to delete your account, follow these steps:



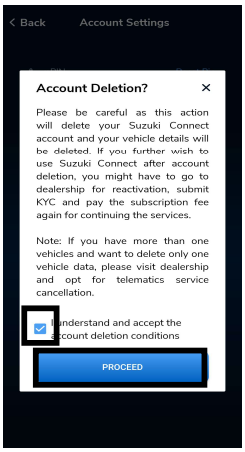
1) Tap on 'Settings & Support' icon on the home screen.



2) Tap on 'Account Settings' under settings section on Settings & Support screen.



3) Tap on Delete on Account section.



4) A pop-up appears. Accept the terms and conditions and tap on proceed.

You will be informed about the account deletion via Email & SMS.

Your Suzuki Connect account will be deleted. If you want to resume the services, then you must visit the dealership for reactivation, submit KYC and may need to pay the subscription fee for using the services.

6.2 Cancellation of the service

You can visit the dealership for cancellation of the connected services of one or more of your vehicles. Once the cancellation is completed, you will receive a notification of service contract cancellation with your vehicle information in your Suzuki Connect App. You will also be notified via SMS and Email.

6.3 Ownership Transfer

If you are selling your vehicle, then visit the dealership for transferring the Suzuki Connect services to the new owner.

6.4 Mobile Number Update

Visit the dealership for mobile number update in the Suzuki Connect App.

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Chapter 7 License Information

The communication device equipped with your vehicle includes free/open-source software.

The license information and/or source code for free/open-source software is available at the following URL: https://www.denso-ten.com/support/source/oem/sg1/

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