



**Regularly updated maps make your driving experience more enjoyable.**

**... Keep up to speed with MapCare™**

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### Important note:

Use only the original SD card that came with your vehicle!



## 1 Prerequisites

- Original map data SD card
- Your vehicle's VIN
- The serial number of the SMARTPLAY device

## 2 Where to find the VIN number (lower case)

The Vehicle Identification, commonly abbreviated as VIN, is a unique code that includes a serial number and is used by the automotive industry to identify an individual vehicle. A VIN is composed of 17 characters (numbers & capital letters) that act as a unique identifier for the vehicle.

### Registration Certificate:

The VIN is always mentioned on the vehicle's Registration Certificate. It is a 17-character alphanumeric code.

GOVERNMENT OF HARYANA CERTIFICATE OF REGISTRATION (Form No. 22 Rule 48)		10. Color Category: 1101
Registration No. <b>HR28C05039</b>	Owner Name: MARUTI SUZUKI INDIA LIMITED	11. Make/Class: CHAZ ZDR
Father/Husband Name: NOT APPLICABLE	12. Wheel Drive: <input checked="" type="checkbox"/>	12. Intending Category (excluding DRIVEN):
Add. (Phon): SUVEDHON	13. Colour of Body: M BLACK	13. Colour of Body: M BLACK
Add. (Type): SUVEDHON	14. Gross Vehicle Weight: 1585 Kg	14. Gross Vehicle Weight: 1585 Kg
	15. As per Declared by Manufacturer:	15. As per Declared by Manufacturer:
	(a) As Registered: Front Axle Rear Axle	(a) As Registered: Front Axle Rear Axle
	(b) As per Declared by Manufacturer: Front Axle Rear Axle	(b) As per Declared by Manufacturer: Front Axle Rear Axle
	16. Registered Axle Weight: Front Axle Rear Axle	16. Registered Axle Weight: Front Axle Rear Axle
	17. Type of Body: <input checked="" type="checkbox"/> SALOON	17. Type of Body: <input checked="" type="checkbox"/> SALOON
1. Class of Veh. L.M.V. CAR	18. Description and Size of Tyres on each axle used Axle Weight to be entered of each axle (upon Lease agreement with)	18. Description and Size of Tyres on each axle used Axle Weight to be entered of each axle (upon Lease agreement with)
2. Make's Name: MARUTI SUZUKI INDIA	19. No. of Cylinder's: 4	19. No. of Cylinder's: 4
3. Dealer Name & Address: SUVEDHON, SUVEDHON, SUVEDHON	20. Class No. <b>MA1PHE3130013152</b>	20. Class No. <b>MA1PHE3130013152</b>
4. N.E. & T. of Mfg. 10/2015	21. Engine No. <b>E13A2G2938</b>	21. Engine No. <b>E13A2G2938</b>
5. N.E. & T. of Mfg. 10/2015	22. Fuel used: DIESEL	22. Fuel used: DIESEL
6. No. of Cylinder's: 4	23. Class No. <b>MA1PHE3130013152</b>	23. Class No. <b>MA1PHE3130013152</b>
7. Engine No.: E13A2G2938	24. Date of Issue: 24.04.2015	24. Date of Issue: 24.04.2015
8. Fuel used: DIESEL	25. Date of Validity: 25.04.2015	25. Date of Validity: 25.04.2015
9. Source Power: <input checked="" type="checkbox"/> BSFC	This Certificate is valid till 25.04.2015 25.04.2015	
	Signature of owner:	
	Signature of Authority:	



### 3 Serial number check

To verify the serial number of your infotainment system:

1. Tap on the settings icon.
2. Scroll to the bottom of the list for the 17-digit serial number.



Please make sure to copy the serial number down correctly. A serial number that does not match your device might still allow you to download the map update but the update will not work in your device!

## 4 Map data version check

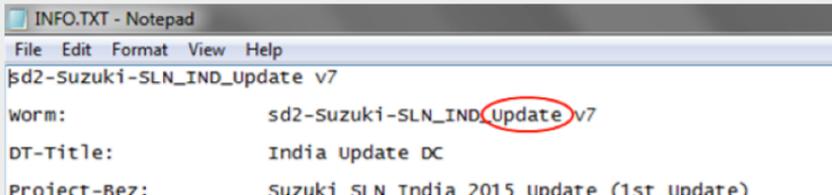
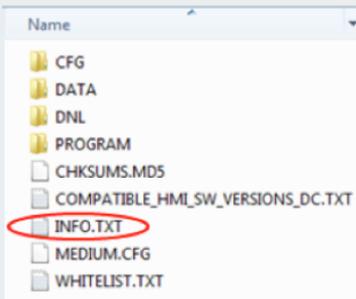
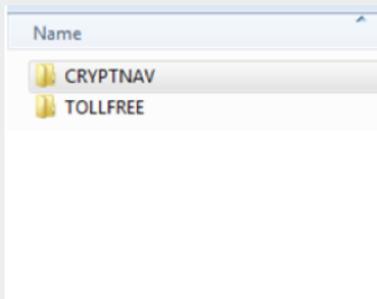
How to check the current map version

1. Insert SD card.
2. Use Windows Explorer to open the folders on the SD card.
3. Open the *info.txt* file located in the *CRYPTNAV* folder.
4. *Worm*, the second entry from the top, contains information on the current version.

The versions are released in the following order:

SOP → update → update2 → update3 → ...

If the version number you have is lower than the one available online, you can continue with an update.



## 5 Map data download

- Enter the serial number here:



- A download link will be created.
- Download the data from the download link onto your PC. Due to the file size, the link creation and download process might take several minutes.

## 6 Copying files onto the SD card

- Make a backup of the current map data available on your SD card.
- Make sure the slider on the SD card is in the “Unlock” position.
- Extract the data to the SD card using a standard zip tool, e.g. 7-zip, WinZip.



**Important note:** If you see an “insufficient memory” error message when extracting the content, please format the SD card using the SD card formatter tool found at [https://www.sdcard.org/downloads/formatter\\_4/](https://www.sdcard.org/downloads/formatter_4/)

The link also contains the official Instructions on how to use the tool.



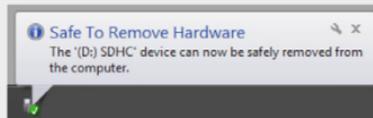
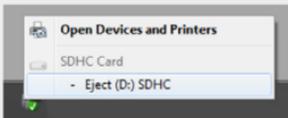
5. Click “OK” and wait for the extraction process to finish.



**Important note:** Make sure that the complete file has been extracted before proceeding with the next step.

## 7 Finalizing

- Make sure it is safe to remove the SD card from the PC, e.g. by using the Windows toolbar.
- Insert the SD card into the infotainment system.



- You are done. Now you can enjoy using your updated map material.

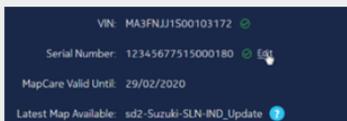


**Important note:** Before you delete the downloaded file from your PC, make sure that the SD card containing the updated map material works properly in your SMARTPLAY device.

## 8 FAQs

■ **Q:** I entered my serial number incorrectly. How can I change it?

**A:** Click the “Edit” button. This will allow you to correct your entry.



■ **Q:** Why do I see this screen when I insert the SD card into the infotainment system unit?

**A:** Repeat the update procedure. Make sure you have entered the correct serial number. Make sure you use the Windows tool bar to eject the SD card to avoid file corruption.



■ **Q:** When I try to unpack the file on the SD card, it doesn't work/ I get an “insufficient memory” error message, why?

**A:** Please format the SD card using the SD card formatter tool found at [https://www.sdcard.org/downloads/formatter\\_4/](https://www.sdcard.org/downloads/formatter_4/) The link also contains the official instructions on how to use the tool.

■ Q: When I try to unpack the file on the SD card, it doesn't work/  
I get an error message, why?

A: Delete all the files on the SD card and copy the file again from your PC, allowing enough time for the extraction process to finish. If it still doesn't work, the file you downloaded might be corrupted. Download it again and proceed with step 5.

■ Q: Why can't I delete files from or copy files onto the SD card?

A: Make sure the slider on the SD card is in the "Unlock" position.

■ Q: When I insert the SD card into the SMARTPLAY unit, navigation does not work, why?

A: Repeat the update procedure. Make sure you have entered the correct serial number. Make sure you use the Windows tool bar to eject the SD card Windows to avoid file corruption.

■ Q: I am not able to download the updated Map data from the website, what could be the reason?

A: Map updates are available for a period of 4-years from vehicle sale date as mentioned on invoice ("Validity Period"). During the Validity Period vehicle owner can get up to 4 complimentary map updates which are released once per year. There is no paid subscription available for map updation in vehicles after lapse of Validity Period. If the vehicle is in Validity Period and the problem still persists, then contact Maruti Suzuki authorized workshop for further assistance.

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